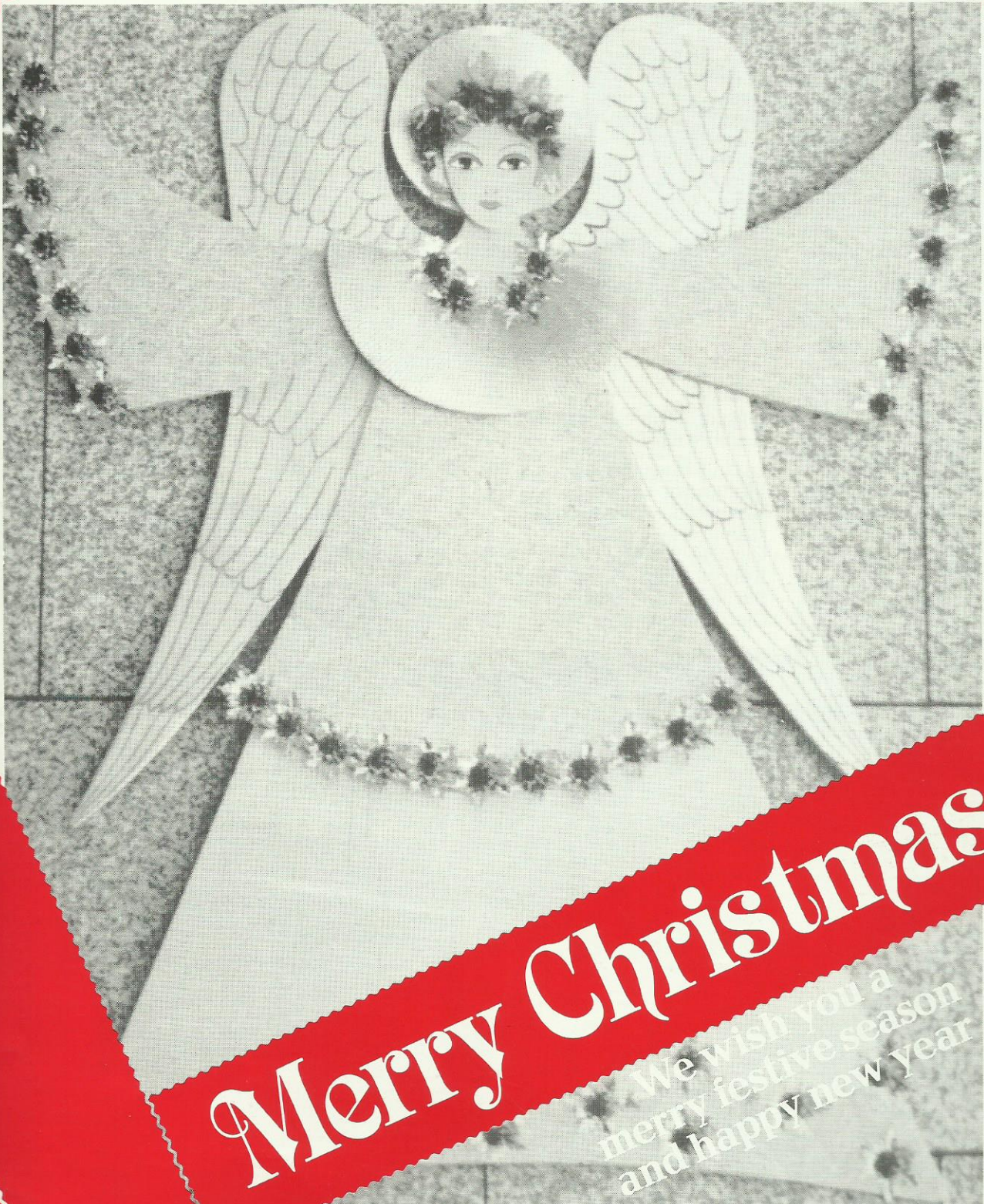


Our Bank

LOOKING AT PEOPLE AND EVENTS IN THE STATE BANK OF VICTORIA

ISSUE 4. DECEMBER 1984.



Merry Christmas

We wish you a
merry festive season
and happy new year

Carrum's Silver Celebration

Victoria's 150th may be getting all the attention, but down Carrum way they have their own birthday to celebrate.

Carrum Branch has now been serving locals for a quarter of a century. The branch has also just completed renovations and as Manager Alan Eales explained the two things together provided a double excuse to celebrate.

So the branch was duly decorated with balloons and streamers, and lucky customers were personally greeted by Alan and presented with a pot plant.

'It was a good chance to get out and meet the customers and give them a token of thanks for their support,' Alan said. 'And a plant is a good thing to give because with a little care and attention it will grow and last for years.'

All Aboard

Our gang at Swanston Street branch dressed for work!

No, don't get excited we're not relaxing dress standards.

Swanston Street used a summer theme to

highlight their personal loans promotion.

Luckily it was one of Melbourne's rare hot summer days when Dale Humphries, Debbie Conway, Loretta Dozzi, Kerry Ward and Michael Barnard were sporting their summer gear.



Howzat!

While our Test team is being stumped by the Windies, the new version of the game - indoor cricket - is chalking up runs in popularity thanks to women.

Sale's Indoor Cricket Arena is on a drive to get

more women members to pick up the bat.

Responding to the challenge, Cathie Blew of Sale branch has mustered a State Bank mixed team which is driving its way to the top of the ladder.



The team recently annihilated their opponents 131 to 57!

Mind you, it took Cathie quite a bit of persuasion to get Liz Dennis and Liz Norman to enter this once male bastion in sport.

They've also had to shrug off the inevitable hackneyed chauvinist jokes about bowling maidens over and such like, but it hasn't deterred them from becoming keen participants.

What's more we hear Liz Norman is the big hitter of the side.

We are looking forward to reporting further on their success.



Wanta Bet?

Spare a thought for our colleagues at Traralgon branch who were working on Melbourne Cup Day.

However, Melbourne Cup fever is not restricted to the metropolitan area and although they didn't get the holiday enjoyed by city staff, they did get into the festive mood with a chicken and champagne breakfast - before opening time.

Assistant Manager, Mike Herrin, considers the odds, while 'punters' Rhonda Tunstall and Karen Manson are obviously attracted to the idea of a bookie who's "20% cheaper".



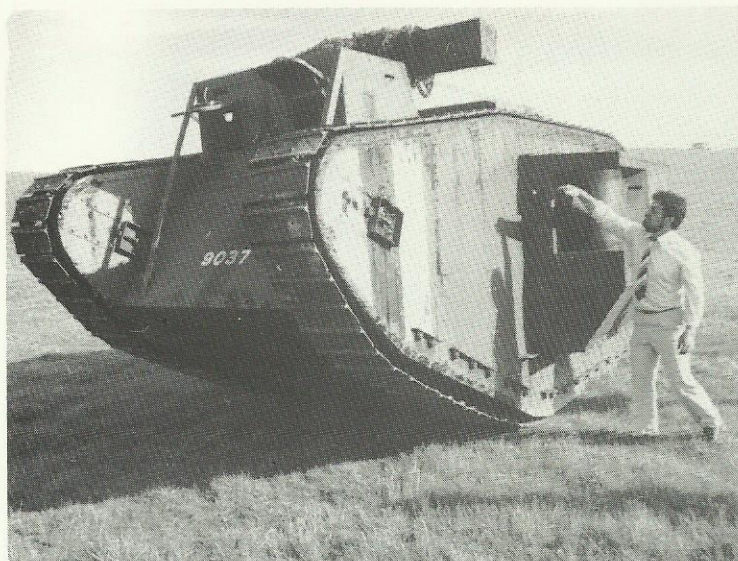
WAR GAMES

Manufacturing and building industries top the customer list at our Deer Park branch in Melbourne's industrial west.

Consequently, Manager Neil Bolt puts in a lot of time to acquaint himself with the complex financial needs of his clients.

As part of this approach, Neil and District Manager Bill Roper recently toured the set of a forthcoming television mini-series, ANZACS, as guests of customer Charles Spiteri.

Mr Spiteri is head of Able Sheet Metal Industries which made replica World War One military hardware for the show which stars Paul Hogan and is due to be screened next year.



These props included lorries, ambulances and horsedrawn gun carriages.

The greatest challenge was a 12-tonne tank.

It was built over a Caterpillar bulldozer, complete with steel tracks, steel gun, and 2000 simulated rivets of wood.

Mr Spiteri, 34, a former Apprentice of the Year, had to take a crash course in military history to ensure the accuracy of the

replica tank and other props.

Since establishing his sheet metal business, Mr Spiteri has had some interesting assignments.

He has rebuilt Heavy Harry, a giant steam engine, for the Railway Museum, built Puff the Magic Dragger, the world's fastest truck, and worked on Australia II which snatched the America's Cup.

Introducing...

Starting a new job is a difficult time for anybody.

Do you remember your first days in our Bank?

Coping with unfamiliar work routines and procedures, meeting new people and trying to remember their names is tough.

But, consider what it is like taking the top job in an organisation as large as our Bank.

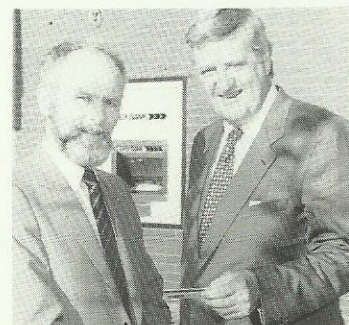
Getting a grip on its overall operations is one thing, trying to meet more than 7000 people in some 500 branches is mind-boggling.

That's the enormous task being tackled by our Chief Executive, Bill Moyle.

During the last two months, Mr Moyle has met nearly 2000 people in a marathon series of 'meet the people' functions at head office and in major country centres.

The exercise has taken him to Shepparton, Geelong, Bendigo, Sale, Warrnambool, Wodonga, Ballarat, Horsham, Mildura, Swan Hill and Warragul.

It's enough to make even a campaign-hardened politician shudder!



Our Bank has led the way in bringing electronic banking to Sale.

Manager Ian Slater is now busy building up his branch's 'plastics' base.

Our Chief, Bill Moyle, took the chance of inspecting the new Easy Bank installation while in Sale on one of his 'meet the people' excursions.



Herald and Weekly Times

SAFE FOILS CHAIN GANG RIP OFF



"When I arrived at 4.30 in the morning there were the Police, Neil Morton, and one hell of a mess."

That's how Manager Alan Donahue describes the scene at our Warrandyte branch after thieves had almost torn down the building in an unsuccessful attempt to rob the branch.

Neil Morton had been called to the branch by Police in his capacity as Premises Co-Ordinator.

When the gang tried to drag the safe out of the branch with a chain attached to a tow-truck the front of the branch almost went with it.

However they abandoned the attempt when the truck became bogged.

What they did succeed in doing was to create an enormous mess.

But thanks to the speedy clean-up work of staff from several

Departments, including Engineers, Premises, Joinery and Branch Mechanization the branch was back in business by lunch-time the same day.

"It just shows how well we can work together when the pressure's on," Alan said.

Police are also investigating a similar style robbery at our Mount Evelyn branch – that time the thieves got away with it.

Old Times

The busy Maling Road shopping area in Canterbury has undergone a facelift to restore the shops to their former splendour.

Our branch manager there, Ken Malloy, has been playing a vital role in the promotion of the area by the local Chamber of Commerce.

Completion of restoration work was celebrated colonial-style by local merchants, and Carolyn Bentley, Denise



McBurney, Bob Taylor, Sue Brenchley, Margaret Hann and Mike Smith helped turn back the banking clock by donning turn-of-the-century apparel during the celebrations.

Bob Taylor, who has been relieving Ken Malloy, says the Chamber of Commerce couldn't have picked a better theme because our branch has been serving the residents of Canterbury for more than 70 years.

Greetings from Portland

When Victoria officially kicked off its 150th birthday party last month in Portland, our branch shared the limelight with an award winning window display of historical banking memorabilia.

The display was part of a hectic week of festivities, events and fun which drew thousands of people from all over the state, swelling the town's population from 9500 to at least 40,000.

A carnival atmosphere gripped Portland as people dressed in period costumes; watched a Grand Parade through the main street; danced into the early hours of Sunday at a Colonial Ball for 3500 people; listened to navy, pipe and brass bands; attended the opening by Premier John Cain; watched a one-day cricket

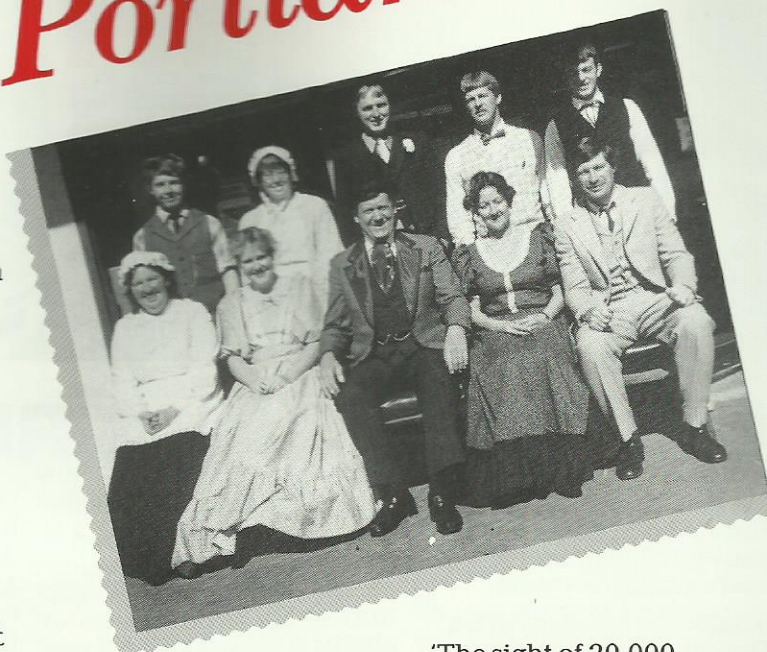
match between Victoria and Tasmania sponsored by our branch (yes, Victoria won!); and generally made merry.

Our Portland manager, Bill Moore, says: 'The events and entertainment were virtually non-stop and of very high standard and the weekend will linger in peoples' memories for the rest of their lives.

'The sight of 20,000 people lining the main street for the Grand Parade will certainly live in my memory for the rest of my life.'

Our branch (from left, back row): Scott Millard, Jenny Bennett, Gavin Dealy, Colin Gleeson, Stephen Edwards.

Andrea Eather, Barbara South, Bill Moore, Vicki Bartle and Ken Morrison.



ACHIEVERS

There is no doubt the banking world is becoming increasingly sophisticated and a career in banking requires individual flexibility to adapt to new ideas.

The need for learning outside that gained in everyday practical experience is likewise becoming more important.

With that in mind we're happy to report that the achievements of three of our colleagues have been recognized by the Australian Institute of Bankers.

Ray Reed, Manager of Moorabbin East branch and Angie Tan, of Research Department, have been accepted as Senior Associates of the Institute, while Robert Morris, Development Loans Officer in Corporate Finance, has been admitted as an Associate.

To qualify as a Senior Associate requires several years practical experience in banking in addition to external qualifications.

Both Ray, a Bachelor of Economics with more than 30 years banking experience and Angie, a Bachelor of Commerce with a Graduate Diploma of Commercial Data Processing and several years with our bank, easily surpassed the Institute's requirements.

Robert has a Certificate of Business Studies, Banking and has been with our Bank for 8 years.

When presenting the three with their certificates of achievement, John Wilson, Senior Manager, Staff Training and Development, said our Bank now more than ever recognized the benefit of higher education for bankers.



How to make a friend



Syme Community Newspapers

When Lee Stirling worked at our Springvale branch she noticed that older customers were often eager to prolong their banking transactions.

Thinking about this brought her to the realization that many of them were lonely and merely wanted someone to chat to.

Soon after this Lee saw an advertisement for Do Care, a service of the Wesley Central Mission which establishes friendships between lonely older people and volunteer visitors throughout Melbourne.

Lee decided to join, and after initial training was matched with Grace Gilchrist, now 82.

It's a decision which has been very rewarding for both Lee and Grace,

allowing them to develop a very close friendship.

Lee now visits Grace at least once a week to chat and there have been trips to the theatre and shopping expeditions.

"Grace is a terrific person," says Lee, "She might be 82, but she is full of fun and vitality."

For her part, Grace says, "I love Lee. I've been out to dinner with her, I've met her family, I've got her wedding picture on the mantelpiece."

Lee said she would encourage anyone with a little spare time to join Do Care.

"After all one hour a week is not much time out of your life, and visiting a friend is a great way to spend an RDO."

If anyone is interested in more information about Do Care, they can ring 662 2044.

Down by the River

There's no better way to introduce an overseas visitor to Australian culture than to get them along to a barbecue.



And if they're visiting Melbourne for the first time, what better location could there be than the banks of the Yarra.

So that's what happened when Christine Caen of our London Office visited recently.

That's Christine, chatting with fellow staffers Leanne Scorgie on the left and Janet Breeze on the right.

Christine has worked in our London Office for more than 20 years and decided she would like to see the State she represents first hand.

We're happy to report she was suitably impressed.

Farewells to...

Phillip Aubrey who retired as Deputy Engineer in the Engineers Department on October 31.

Ted Woolard who retired as Head Messenger in the Correspondence Department on December 3.

Stella McDonald who retired as Accountant, Grade 1 in the Securities Department on November 23.

Keith Morter who retired as Manager of 315 Collins Street on December 7.



Have you seen our Pentax camera?

It went astray on its way to Carrum Branch and hasn't been seen since.

If you come across it, please return it to:

Corporate Communications Unit, Marketing Department.

Send contributions to:
Clive Walters - Editor
Kim Minnett - Ed. Assist.
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