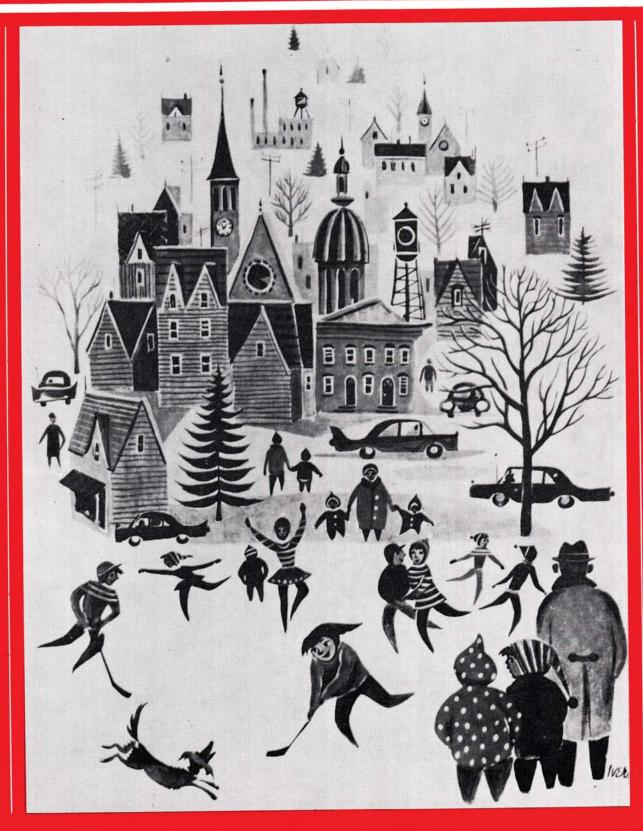
progress

DECEMBER 1970 No. 42

THE STAFF MAGAZINE OF THE STATE SAVINGS BANK OF VICTORIA





progress

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Editor BILL PATEY

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OUR COVER

This is a black and white photo of one of the UNICEF 1970 Christmas card designs. This year 25 designs are available, printed in striking colours. They are packaged in boxes of 10, which sell at \$1.05 or \$2.10, according to card size. Sales of these cards benefit underprivileged children in developing countries (there are an estimated 900 million such children in the world). You can buy the cards at the UNICEF Card Centre, 4th Floor, Askew House, 364 Lonsdale Street, Melbourne, or write, phone (67 3585), or call there for a free colour catalogue of card designs. A small additional postage charge is made for mail order sales.

GIRL AND MAN OF MONTH:

We welcome nominations from branches for this series. Nominees should be unmarried, and should preferably have interesting hobbies, sports or social activities.

PROGRESS is published for the information of the staff of the State Savings Bank of Victoria. Comments from the staff on the contents of Progress are invited. The editorial team will always welcome suggestions for future articles, letters for publication, and news of staff activities—inside and outside the bank—which are likely to interest fellow officers.

Our booming Christmas Club

EVEN A DOG TRIED TO JOIN

So popular is our Christmas Club that a lady tried to enrol her dog "Bouncer".

We had to reject the application. There would have been the problem of getting "Bouncer's" pay-out cheque endorsed with a paw print.

Maybe one day we will start a Kennel Club, enabling dog owners to save for annual registration fees, vet expenses and canine holidays in boarding kennels.

Meanwhile, our Christmas Club for people is booming. This year, our payout to members topped \$15 million — an increase of

more than \$2 million over the previous year.

We pioneered the Christmas Club idea in Australia, in 1964. Membership has soared annually ever since.

Santa's Workshop — headquarters of the Club — is one small room on the fourth floor of Head Office. Officer in charge is Graham Marks, who has been "Chief Santa" for the past 18 months.

The Christmas Club has always been too big for manual accounting. It could not function without the use of the Bank's computers.

Every year, the computers handle the accounting for some 6 million deposits, and calculate interest entitlements. Personalised re-enrolment forms are prepared for all accounts within seven days of the end of each Club year.

HINT TO BRANCHES: You can help save a tremendous amount of extra work by encouraging existing Club members to use re-enrolment forms, instead of ordinary enrolment forms.



CHIEF SANTA, Graham Marks, who has been with the Christmas Club since its inception, poses in an old poster.



SANTA'S ELVES, the basic Club staff, pose in the passage with some of their paraphernalia. BOYS (left to right): Cliff Salmon, Geoff Gourley, Paul O'Brien. GIRLS: Anne Sanders, Merrilyn McGregor.



BIG SHOPS WELCOME CASH SPLASH

The S.S.B. Christmas Club has widespread benefits.

It helps the public by inculcating the habit of saving — and it rewards them, with interest, at the time of year when they most need cash.

It helps the Bank, too — by tying up savings deposits for predictable periods. The vast majority of members join in December, January and February. And their savings build continuously from this early period.

The Club helps the big retail stores in the city and suburbs by releasing a flood of cash for gift-buying just before Christmas.

Every year, around mid-November,





we receive many inquiries from retailers about the likely payout date of our "Christmas Millions". They know our Club means business.

Running the biggest Christmas club in Victoria poses problems. For instance, there are about 12,000 changes of address to be incorporated into our automated records system every year.

• A lady, whose name was registered in the Club as Mrs. A (we must keep her anonymous) notified a change of address, and signed her letter Mrs. B. This caused some confusion, we wrote to ask if she had re-married.

Her reply was brief and trenchant: "Dear Sir, I am writing to tell you I am Not Married and no hopes of been (sic) married." And she signed with her de facto name, "Mrs. B."

So sorry, wrong bank!

 Soon after an annual pay-out, an angry lady wrote to complain that her cheque had not arrived.

The Club staff made a thorough search of all records, but could find no trace of the lady's account.

Finally they decided to check with other banks, and eventually located the account — in the A.N.Z. Christmas Club.

When informed of this the lady was very apologetic. To make amends she wrote a thank-you letter and enclosed

LEFT: COMPUTER CLERKS, Jan Norman and Carol Silverman of head office DP Operations, checking the vast index of Christmas Club memberships. (The girls do not normally wear Santa caps on the job).

ABOVE: BUSY WORKSHOP SCENE in late October, as the Club staff prepared the way for the \$15 million November pay-out, and the huge re-enrolment programme.

a Tatts ticket for the Christmas Club staff, made out to "The Four of You". It didn't win a prize.

● Late one afternoon, in mid-year, an agitated man staggered into the Club office and asked to close his account. He needed cash immediately, he said, for a trip to London that night.

Unfortunately he was too drunk to sign his name on the form. So off he went. Probably to THE London, down the street.

PUZZLE SPOT

 LUCKY DIP. There are 18 similar silver ear-rings and 18 similar gold ear-rings in a drawer in a pitch dark room.

What is the minimum number of ear-rings that you must take out of the drawer to make sure of having (a) one matching pair. (b) 9 pairs?

2. 'HAVE I NONE', Pointing to one of the family portraits hanging in the gallery, a man remarked: 'Brothers and sisters have I none, but that man's father is my father's

How is the speaker related to the person in the portrait?

3. TELLER'S MISTAKE. A man went into a bank (not ours) to cash a cheque. In handing over the money, the teller inadvertently gave him dollars for cents, and cents for dollars. He pocketed the money without examining it, and spent 5 cents on the way home. He then found he had exactly twice the amount of the cheque. He had no money in his pocket before going to the bank.

What was the exact amount of that cheque?

Output

Out

PROGRESS REPORT

SECURITY

OPERATION POTSHOT

It's a real cloak-and-dagger experience when you are summoned to an S.S.B. pistol practice session.

Here's the inside story — a confidential personal report from a recent pistol-packing participant:

"There we were — nine embryo James Bonds — assembling at a secret city rendezvous for our first test of pistol prowess. Little did the passing street crowds realise that there were marksmen in their midst.

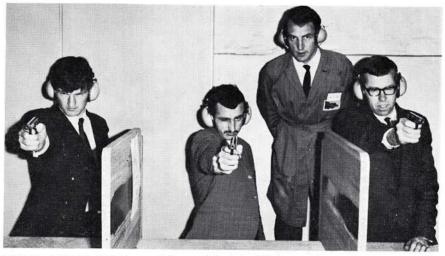
We entered an ordinary-looking building and were led up a green-carpeted stairway to a reception desk where our credentials were checked.

From here we were escorted to a tiny lift (like a mobile phonebox) and lowered, in relays, to the basement. A narrow stone passage led to another checkpoint. Again our identities were verified.

Then a heavy wooden beam slid back to open a massive door into the Firing Room.

Piled high against the end wall were foot-thick wooden blocks — bullet buffers. Attached to these were three virginal targets. At the other end of





BANDITS BEWARE! S.S.B. branch staffers are being trained in large numbers to use automatic pistols.

the room was a counter divided into three firing booths.

In the centre of this dungeon was a long table, with nine Browning automatic pistols laid out like place settings for a dinner party.

Now we were taken in hand by gun expert Tom Crothers and Bank security officer John ('Digger') McKernan. Under their supervision we each dismantled a pistol, learned how to clean it, and reassemble it. Then the loading method was explained and we clicked magazines of live rounds into each gun.

It was time for the talking to stop and the shooting to start, so we all returned to the passageway. The heavy door was sealed behind us, and the first three trainees were selected to take their places in the firing booths.

I was one of the armed trio. I listened to my instructions from Tom Crothers before clamping my sound-suppressing headset into position.

With outstretched firing arm I aimed at the distant bullseye. I squeezed the handle grip and the trigger. Nothing happened. A slightly stronger squeeze — and BANG! The gun jumped slightly, so I stiffened my arm before firing again.

The rest of my first batch of 12 shots were easy. I was really enjoying the experience, especially when I saw bullet holes appearing in the "bull" area of my target. At the end of the session we were given our targets as souvenirs. Some of our group were veritable Dead-Eye Dicks. One scored 117 out of a possible 120.

My target, showing 3 bulls, went

up on our kitchen notice board at home that night — among the school circulars, medical appointment cards and my daughter's latest drawings.

It has since been replaced by the S.S.B. 1971 calendar, but the family is treating me with new respect, befitting an expert marksman."

FOOTNOTE: The S.S.B. is going ahead with an accelerated Pistol Training Program for Branch Staff. Large numbers of our men are being trained in small groups to handle Branch pistols with safety, to maintain them properly, and to fire them accurately,



THE WRITER'S TARGET: In his first shot he scored 3 bulls, 6 nines, one 8 and one 7. The 12th shot apparently missed the target altogether.

GIRL OF THE MONTH



Pretty Pam Sceney, 20-year-old teller at Fairfield, keeps in trim with calisthenics. As a member of the Holy Trinity Thornbury Girls' Gymnasium, she competes annually at the Royal South Street Competitions in Ballarat.

This picture was taken in the garden of Pam's home, near the Branch. Pam joined the Bank at Ivanhoe in 1966, and was later posted to Thornbury and the relieving staff.

She designs and makes all her own clothes, and her other active interests include International Rules Basketball and swimming.

Pam's steady boy friend is a student at Dookie Agricultural College. Her concept of an ideal husband: "He would have to let me be myself. I would want him to be sincere and considerate, and to be active in some form of sport."

Pam's horoscope: "The Taurean woman is extremely attractive. Her only fault in the eyes of the opposite sex is a tendency to stubbornness — and to put on weight in later life due to her love of food and sweet things. She is usually blue-eyed, with a good skin and the glow of Venus about her.

MAN OF THE MONTH

The girls call him "Humphrey Bear" because, they say, he is "chubby, jolly and cuddly".

Alan Henry, of head office Business Promotions department, travels the eastern suburbs, giving talks to school groups and signing up new School Bank accounts. He joined the Bank in 1962, and his past postings were at Geelong, Ocean Grove and Highton.

Alan is very big on the Mount Buller snow scene in winter, and his summer stamping ground is Lorne. He has no steady girl friend.

Here's Humphrey's horoscope: "The road of the true Capricornian (The Goat) is ever upward, and his sights are set on the mountain peak. Thrifty and thoughtful, he handles his personal affairs and finances well, and would make an excellent accountant or bank manager. He has great generosity, can be extremely attractive, and is fully aware of the opposite sex. His best partners would be Taurus or Virgo subjects."



5 TATE 5 ECRETS by the teller

WE like that sign on the head office computer: 'Das computen-machine is nicht fur gefingerpoken und mittengrabben. Ist easy snappen der sprengenwerk, blowenfusen and poppencorken mit spitensparken. Das dubbernecken sightseeren keepen hands in das pokets und just watch das lightsblinken und der wheelspinnen.'

OUR deliveries of Progress — nearly 5000 copies — arrive from the printer packaged in old issues of 'Truth'. These wrappings have proved so interesting to the sorting staff that we are thinking of changing our future order — to 5000 copies of Truth, wrapped in old copies of Progress

WHO was the fellow in one of our suburban establishments who mistook the doorbell for the knock-off signal, and was half way up the street before his mates could call him back?

A LADY phoned an American bank to arrange for the disposition of a bond. The teller asked: 'Madam, is the bond for redemption or conversion?' After a long pause the lady replied: 'Am I talking to the First National Bank or the First Baptist Church?'

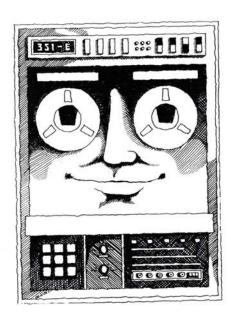
FETE is a word worse than death to Maurie Cavanough, our ad. manager, who is being deluged by requests from schools and charities for free pencils and rulers.

HUSBAND examining his wife's cheque book was puzzled by the initials ESP that appeared frequently beside the balance column. Questioned about this, wifey seriously explained 'Oh, that means Error Some Place.'

LADY officer holidaying in New Zealand sent back a postcard saying 'I was fascinated by an old geyser at Rotorua.' She didn't mention the codger's name.

THE Midland Bank, U.S.A., is displaying an advertising poster in factories. It shows a bossomy blonde clad only in an outsize cheque, and the slogan is 'I've got my bank to keep me warm.' She may have solved her overdraft problems, but what about the underdraft?

COMPUTER SNIPPETS



OUR new ICL System 4 computer operates at astonishing speed. Working on 6-digit numbers it can produce 43,000 ADDITIONS PER SECOND, 31,000 DIVISIONS PER SECOND, or 25,000 MULTIPLICATIONS PER SECOND. Interest calculations vary considerably, but taking a rough average we can estimate that the ICL handles about 5000 PER SECOND.

- Every computer consists of two basic elements: a central processing unit and a group of "peripherals" or supplementary units, usually including a card reader, a magnetic tape recording unit, a magnetic disc recorder and a printer.
- GIGO in computer parlance stands for Garbage In — Garbage Out. It is used to convey the fact that when mistakes are made by a computer they are usually due to wrong information being fed into the works — rather than mechanical deficiences in the machine itself.
- Space limitations in the last issue of Progress prevented us from mentioning that the head office Insurance Department uses computer facilities — to handle premium accounting in conjunction with loan instalments.



DOUG TROTTMAN (E.D.P. Planning, Head Office), a talented Tenor Horn player, entertains staff girls Cynthia Johnston (left) and Glenys Penton. Doug recently won a 'Grand Slam' in the Brass Solo section of the Royal South Street Competitions, Ballarat.



THEY'RE ACADEMIC: Prizes totalling \$2000 were presented to the team from Sacred Heart College, Geelong, after it won the State final of "It's Academic" on November 12. Mr. Don Ross, Assistant General Manager, presented passbooks with \$500 credits to Sister Madeleine (supervisor) and team members Mary Atherton, Rosemary Malone and Jenny Cleary. Quiz compere Danny Webb is at left.

SO HERE'S TO YOU, MRS. ROBERTSON...

Meal costs have soared everywhere lately — except in our head office cafeteria.

The "Caf" has imposed only one price increase in the past five years — and that was one cent on meat pies. introduced a few months ago.

For this happy state of affairs we can thank the good housekeeping of cafe manageress Mrs. Catherine Robertson and her staff — and the substantial subsidies contributed by the Bank.

All cafe food is sold at cost, and the Bank pays for equipment. Ultimately price rises are inevitable, but at present the cafe is managing to avoid them.

Mrs. Robertson and her cheery helpers (11 ladies and one man) prepare and serve more than 42,000 hot meals and salads every year, plus more than 150,000 morning and afternoon teas.

Here are some annual statistics of our cafe food consumption: Pies and pasties: 12,400. Sausage rolls: 31,200. Sandwiches: 5,400. Cakes: 31,200. Rolls: 24,900. Malted milks: 46,000. Cups of tea: 85,800. Cups of coffee: 65,000. Takeaway meals: 37,000

And EVERY DAY the cafeteria con-



verts a 70 lb. bag of potatoes into chips!

Most popular winter dishes are, in order: CURRY AND RICE GRILLED STEAK AND CUTLETS . . . GRILLED SAUSAGES . . . HAM STEAKS.

Summer favorites are salads, of which there are 12 varieties.

The 35-cent "inclusive" meal comprising soup or sweet, entree and cup of tea, is perennially popular.

The most prolific food purveyor in the cafeteria is Mrs. Sylvia Affleck, the cook. Sylvia has been on the job for nearly 24 years, and has produced more than 500,000 meals for the bank staff — apart from those she cooks at home. South Melbourne VFL supporters get extra-special service from Sylv.

CUPPA TIME for cafeteria ladies (left to right):
Mrs. Catherine Robertson (manageress), Mrs.
Sylvia Affleck (cook), Mrs. Dorothea Smith
(supervisor) and Mrs. Jean Nicol (beverage
dispenser).

Most of the cafeteria patrons are regulars, and some don't even bother to scan the daily menu, which averages 40 items.

"Gimme Food"

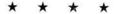
One diner fronts up to the counter daily and simply says: "I'll leave it to the cook." Another always says: "Gimme Food."

Complaints are few, and any dissatisfied customers are either given their money back, or offered a free meal the following day.

Another tribute to the cooking is the fact that many staffers bring their families to the cafeteria, especially during school holidays.

Mrs. Catherine Robertson, who has been our manageress for the past seven years, has worked in catering all her life. She believes the SSB cafeteria food is "second-to-none in variety, quality and value for money."

Few would disagree.



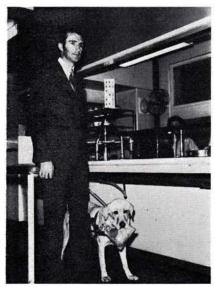
THE SMILES are free at our staff cafeteria. Here are some of the friendly group. Left to right: Mrs. Anita Stead (waitress), Mrs. Maryanne Davidson (milk bar), Mrs. Mirren James (cashier), Mrs. C. G. Robertson (manageress), Mrs. Olive Nichols (hot servings), Mr. Theo Fourtoulaki (kitchen man), Miss Freda Hartman (sandwiches), Mrs. Elizabeth Jordan (kitchen assistant). INSET: Miss Gladys Webster (kitchen assistant), Mrs. Joyce Champion (mezzanine dining room).



HIS EYES HAVE A COLD NOSE



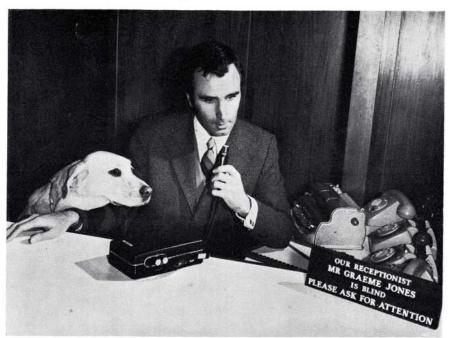
ARRIVING AT WORK: Graeme Jones travels daily to head office by bus and train from his home in Frankston, guided by Caesar the Labrador. The 30-mile trip takes 1½ hours. So Graeme and Caesar travel 300 miles a week. Caesar leads Graeme through peak-hour crowds at Flinders Street Station, and along two busy Elizabeth Street blocks.



"CARRY YOUR BAG, SIR?" Caesar obliges at lunchtime when he leads Graeme to a permanently-reserved table in the staff cafeteria. After lunch, come rain or shine, the inseparable pair go out for a walk around the block.

Graeme Jones, 29-year-old receptionist in head office Legal Department, has been totally blind for nearly 3 years.

But thanks to special mechanical aids and his splendid guide dog Caesar, he operates with great efficiency.



ON THE JOB: Graeme is kept busy directing Legal Department callers and advising them on property legal problems . . . meanwhile using a braille typewriter and a tape recorder, and juggling four phones. Caesar spends most of the day snoozing in his basket behind the desk.

Graeme was a 20-year-old clerk in the department when a rare blood infection robbed him of the sight of his left eye. He later worked in suburban branches. He married, and two years later the infection struck again, blinding his right eye.

He returned to Legal Department after a period of training at the Royal Victorian Institute for the Blind, and the Bank employed his wife, Vivienne, at Head Office, so that she could lead him to and from work. When Vivienne left to have her first baby, the escort job was taken over by Caesar.

Despite his blindness, Graeme leads a full life. He plays golf, under Pro. supervision, at Frankston, and hopes eventually to play 18 holes in under 100 strokes. He has a talking book machine, a braille Scrabble set and braille playing cards.

Graeme and Vivienne now have two children (neither of whom Graeme has seen), and Caesar is a full-time member of the family, sleeping in the master bedroom. ("He snores," reports Graeme.)

A sense of humor is one of Graeme's greatest assets. He has been known to offer Bank girls "a blind date". He says he has been trying for years to get Caesar classified.

And when daughter Fiona was born recently he reminded Vivienne, "It took you nine months to have a baby, but I got a dog in one month . . . a Caesarean job."

HAPPINESS IS . . . ?

In our last issue we printed a definition of happiness by an American professor of philosophy, and invited readers to send other definitions. Here are some of the contributions:

- At 50, happiness is knowing that your wife still likes you . . . watching your eldest son make a hundred at cricket . . . hearing your daughter say to her mother: "Dad doesn't really look 50" . . . basking in your youngest son's illusion that you know everything.
 Grade 2.
- Happiness is the elated feeling that comes with total commitment to Jesus Christ. Happiness is that "floating on air" feeling. It is a condition of the mind induced through the Spirit of God. Happiness becomes apparent when working for the betterment of civilisation, when living for others and showing love to all, regardless of race, creed or color. But, above all, happiness comes through the love of Christ in us.
 - David Caig, Watsonia branch.
- Having a wife and a cigarette lighter that both work.
 - Reliever.
- Having a scratch for every itch.
 - Unclassified, head office.
- A peculiar feeling you acquire when you are too busy to be miserable.
 - "Socrates", Retired Manager.
- Something to do, someone to love, and something to hope for.
 - Accountant, head office.
- Watching TV at your girl friend's house during a power failure.
 - Junior Teller, suburban branch.

We will welcome any further definitions — particularly related to the Bank.

RULES FOR WRITERS

- 1. Don't use no double negative.
- 2. Make each pronoun agree with their antecedent.
- 3. Join clauses good, like a conjunction should.
- 4. About them sentence fragments.
- 5. When dangling, watch your participles.
- 6. Verbs has to agree with their subjects.
- 7. Just between you and I, case is important too.
- 8. Don't write run-on sentences they are hard to read.
- 9. Don't use commas, which aren't necessary.
- 10. Try to not ever split infinitives.
- 11. It's important to use your apostrophe's correctly.
- 12. Proofread your writing to see if you any words left out.
- 13. Correct spelling is aboslutely essential.

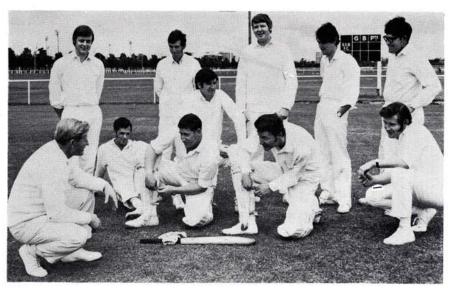
 From A Writer Teaches Writing, by D. M. Murray.



Rendezvous at Sunset Strip

Seven S.S.B. officers recently arranged to holiday at Sunset Strip guest house in Coolangatta, Queensland — and were delighted to meet up with an eighth already there: blonde beauty Thea Vanderkley of Ballarat East. Those in the photo are, left to right, back row: Peter Mitchell (Relieving Staff), Jim Brooks (Queenscliff), Peter Wynd (Relieving Staff), Tim Cavanagh (Wattle Park). Front row: Gerry Smith (Eltham), Ian Reade (Relieving Staff), Thea Vanderkley, Geoff Cameron (Thornbury North).

SPORTSCOPE



STATE SIDE: Here is the 1970 S.S.B. Cricket Club team getting set for a recent match at their home ground — Oval 4, Albert Park Lake. Standing left to right are: Mick Stevenson (Macleod branch), Jeff Ryan (Macleod), Gavin Jackson (Mortgage Loans Dept.), Bob Tucker (Personal Loans), Jeff Cornwall (45 Swanston Street). Kneeling, left to right: Ken Gellatly, Captain (Chief Accountant's Department), George Dibsdale (Mortgage Loans Department), Keith Hall (Balwyn North), Mick Kell (E.D.P. Planning Department) and John McCoy (Western branch).

BOWLS Bulletin

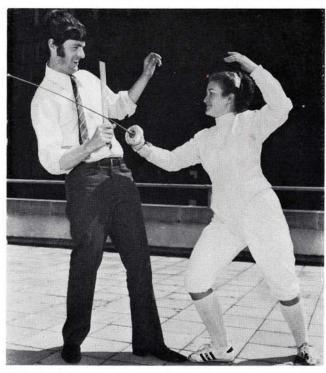
The S.S.B. Bowling Club has again taken to the greens for the 1970-71 season, and will be competing monthly against other bank teams until March.

Two rinks participate in these Wednesday afternoon matches.

Main activity of the Club is the fortnightly series of night games, in each of which some 30 to 40 of our players compete against other bank bowlers.

The Club has won seven of the 14 annual Inter-Bank contests held to date.

President of the S.S.B. Bowling Club is Frank Scorgie, Manager, Central branch.



DUEL IN THE SUN: Robyn Newell (Overseas Section) lashes out with her fencing foil on the head office rooftop, while ruler-wielding colleague Jeff Beaumont tries a businessman's lunge. Robyn is a member of the Victorian Amateur Fencing Association, and is secretary of the Scimitar Fencing Club at Sunshine. She competes twice weekly at the Railways Institute rooms, and is authorised to teach fencing in an honorary capacity.

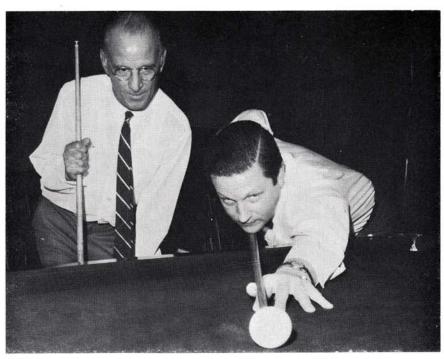


S.S.B. GOLFERS gathered at picturesque Croydon course on October 27 for an afternoon round organised by the Bank for officers attending the Bankers' Administrative Staff College. Pictured against a beautiful backdrop of tree-dotted green hills are, left to right: Jack Pretty (District Inspector), Errol Wood (D.I.), Paul Costelloe (Staff Superintendent) and Max Standfield (Industrial Officer). Other Bank players taking part were Trevor Craddock (Chief Manager, Marketing), Tom Paige (Assistant Chief Inspector), Jack Horsley (Project Manager), Frank Meyers (Personal Assistant to General Manager), Graham Donaldson (Advertising Officer) and Cyril Evans (Manager, Boronia).

SPORTSCOPE



MR. AUSTRALIA JUNIOR was the title won recently by Peter Bathard, 18, of Valuer's Department, head office. Peter started "messing around with weights" about two years ago to improve his strength for football. His present vital statistics are: Height 6ft. 1½ ins., Weight 16 stone, Chest 49 inches (52 expanded), Biceps 17½ inches, Thighs 29 inches, Calves 17 inches (big enough to be called cows). Every day, Peter drinks 6 pints of a protein-enriched milk mixture, and eats 15 eggs, plus steaks, salads, soya beans and fish. He brings his lunch in a large airlines bag. He does a 3-hour workout six days a week at Findlay's Gymnasium in Camberwell. Peter likes to have Sunday off, but still fits in a bit of stomach exercise at home on that day "because I get a guilty conscience."



BILLIARDS STAR: Bruce Stevans (Elizabeth Street supervisor) right, is very big in the amateur billiards world. Representing Victoria, he finished equal second in the Australian Championships in September. He has reached the semi finals of the State Championships four times. Highest break Bruce has achieved is 407, and he has many breaks between 100 and 400 to his credit. Since 1952 he has refereed in World, Australian and State title games.



S.S.B. "BROWNLOW": The General Manager, Mr. T. E. Hall, attended the Trophy Night social of the S.S.B. Football Club and presented the Best and Fairest trophy and perpetual cup to centre half-back Daryl Hodgkin, who is a teller at Thornbury branch.

PUZZLE ANSWERS (from page 3): 1. LUCKY DIP. (a) 3 ear-rings; (b) 19 ear-rings. It is always one more than double the number of pairs needed. 2. "HAVE I NONE". His father's son can only be himself, since he has no brothers. So he is in fact saying "That man's father is I." In other words, he is looking at a portrait of his son. 3. TELLER'S MISTAKE. The amount on the cheque must have been \$31.63. He received \$63.31 from the teller. After spending 5 cents he had \$63.26, which was twice the amount of the cheque.

BRANCH OF THE MONTH

Attractive, active . . .

Kilsyth branch merges attractively into a small, modern shopping centre off Mount Dandenong Road — facing a grassy recreation reserve fringed with fragrant gum trees.

Opened in late 1967, Kilsyth has maintained a high level of transactions, despite the absence of industrial activity in this small residential district. About 80% of the local population are migrants from the UK and Holland.

Depositors' balances built to more than \$200,000 in the first year, almost doubled in the second 12 months, and are now well above the \$400,000 mark.

Growth of pass-book, cheque and Christmas Club accounts has been good — and accounts gained from other banks have been almost double the number lost.

In recognition of its progress, the branch was recently upgraded from $4\ {\rm to}\ 3.$

We were told before visiting Kilsyth that the branch commanded a pleasant view of the Mount Dandenong television transmitter masts. We discovered this to be true — but sadly report that the video vista is only accessible from the toilet.

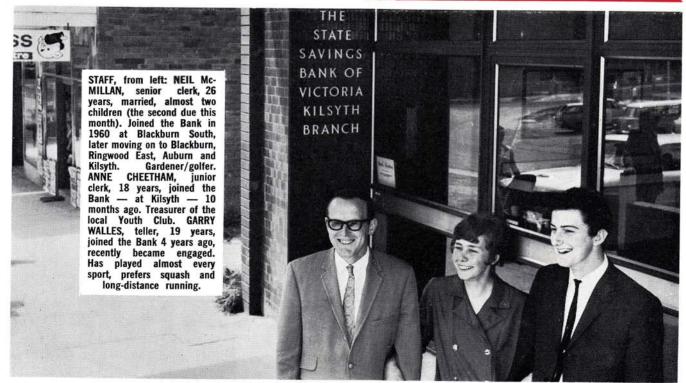
STOP PRESS: After this report was written, Kilsyth made front page news headlines with a \$4000 hold-up. Only Neil McDonald and Neil McMillan were in the bank at the time of the raid. Teller Garry Walles was out at lunch, and clerk Anne Cheetham was away for the day, ill.

KILSYTH





NEIL McDONALD (left), recently appointed Kilsyth manager, previously held positions in 6 other branches, and spent 10 years on the relieving staff. Neil and his wife Julianne are both ex-pennant tennis players, and spend every Sunday on the courts. Saturdays are reserved for golf — at Riversdale, opposite the McDonald home. Between times, Neil collects Australian stamps. He and Julianne have three sons aged 8, 5 and 2.



AROUND THE BRANCHES

with Joan Freeman



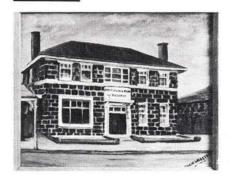
MOUNTAIN GATE

Sparks to the rescue

Soon after news of the West Gate Bridge disaster broke on October 15, a phone call to the branch at Ferntree Gully summoned the services of clerk Alan Sparks — in his capacity as a member of the St. John Ambulance Brigade. (Alan has an arrangement with the Bank to get time off for emergency work.) He sped to the rescue vehicle at Donvale, where two other Squad men were waiting.

Then with emergency lights and siren operating they raced to the disaster area — where they spent the rest of the day locating and freeing victims from the wreckage. Alan has previously been called in for the Southern Aurora train crash, the search for the late Prime Minister, Harold Holt, at Portsea, and many bushfire emergencies.

PORT FAIRY



Manager's wife paints branch

Regrettably only in black and white, the above photo shows an oil painting of the branch, recently completed by Mrs. Joan Webster, wife of manager F. J. Webster. Joan took up painting less than a year ago, and decided that the historic bank was an ideal subject.

The office was built more than 45 years ago from honeycomb bluestone blocks taken from the ruins of an old hay and corn store on the site. An 8ft. bluestone fence, 18 inches thick, still remains, and the National Trust wants it to be preserved. In a recent remodelling project, the facade of the bank was extended 10 feet, using bluestone blocks compatible with the rest of the building.



GEELONG WEST

Relic of the "Penny" days

The quaint old pass book pictured above was issued in February 1924 when we operated a Penny Bank Department in schools and elsewhere. And it is still in use, reports branch manager Mr. H. M. Pettiford. The account was opened by Norman E. Preston (now of Herne Hill), with a deposit of one penny. It remained inactive for 46 years, until September last, when Mr. Preston began making regular deposits. He intends filling the book before ultimately transferring to an ordinary pass book account.

RUPANYUP

1000 back for centenary

Manager Bill Amor was a key man in the Back to Rupanyup centenary celebrations in October. The branch featured a historical display. Bill, as secretary of the organising committee, was involved in a string of functions including an agricultural show attended by the Governor, Sir Rohan Delacombe . . . a centenary ball . . . a street parade . . . a concert . . . and an open-air church service.

More than 1000 former Rupanyupians "came back", and Bill was moved to sum up the whole occasion thus: "Rupanyup can now boast that it is the biggest little town in the Wimmera."

CALLING ALL BRANCHES

We would like to publish a larger quota of branch news and photographs in future issues of "Progress".

You can help to publicise your branch and its staff — by contributing regular reports. Complete articles are not required; brief notes will suffice.

Items on branch business, and on the private interests and activities of staff members (sporting, social, hobbies, etc.) will be welcomed.

Send your contributions to Joan Freeman, Associate Editor, "Progress", P.O. Box 267D, G.P.O., Melbourne — or leave them at head office Marketing Department.

MONEY FUNNIES



"I want to stop payment on all checks I write from now on!"



"I've just checked your account, Mrs. Fenton, and it will just about cover the damage."

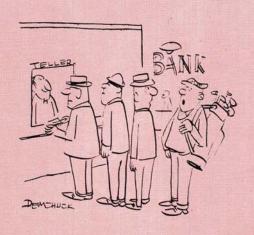


"The sign says we're friendly, not stupid"



"I know we stress informality here, Abner, but it seems that in your case . . ."

"Mind if I play through?"



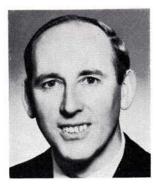
MEET OUR NEW MANAGERS



C. W. McDONALD, Pyramid Hill Cricket is Colin's main sporting love. He's played and been associated with Boronia Cricket Club for eight years and has held most executive positions with the Club including president. Received a life membership for his services. Fishing and shooting are other interests. Wife, a boy of seven and five-year-old daughter make up the family.



L. R. BAIN, Robinvale
Robinvalians who blow their own
trumpets, or any other brass
band instruments, are sought by
Les — a seasoned trombonist
ex-Wangaratta City Band — and
his 12-year-old son who plays
cornet. Object: forming a band.
Les and wife June have four
children, and the family's nonmusic interests include scouting
and guiding.



D. G. ROSS, Brandon Park
Spare time is something Don
doesn't believe in. Squash two
nights a week keeps him fit to
coach two junior football teams,
run a boys' club, act as secretary for two co-operatives and
treasurer of his district scouts.
He is also on the Board of Management of his church. He and
his wife have two boys, aged
14 and 11.



V. G. TAYLOR, Asst. Research Off., Chief Accountant's Dept. Vic and his wife, Barbara, enjoy nothing better than a long dinner party with copious supplies of Rutherglen red and controversial issues. His two pre-school daughters' current interest is preparing for Santa Claus. Greene and Orwell are Vic's favorite authors and he's a modern jazz enthusiast.



J. G. SPENCER, Dunolly
Sport looms large in the lives of
the Spencers: John, Pam and
their five children age six to 15.
Tennis is the family favorite.
Pam and eldest girl Julie major
in basketball. John favors fishin',
shootin', golf, tennis and table
tennis. He also helps to promote under-13 schoolboy football.



Manager
Brian and his wife are constantly battling — in the elaborate table tennis room at their Frankston home. Mrs. Jones has been Victorian Junior Women's Champion for two years, and is A Grade champ of Mornington Peninsula. Brian captained the B Grade 1970 championship.



G. BOLTON, Relieving Manager There's a great big rumpus room in Geoff's new home at Boronia — where his daughters (six and $4\frac{1}{2}$ years) practise ballet in front of proud Dad's new movie camera. Geoff's former home, not far distant, was built by himself. His only current carpentry project is a cubby house for the kids.



B. R. WEBSTER, Anglesea Fishing and water ski-ing are two of Barry's favorite sports, so life at Anglesea's very much to his liking and his enthusiasm is shared by his wife and young sons, aged five and $2\frac{1}{2}$. With a lovely golf links close at hand, he also intends to get his head, and his golf handicap, down.



Rutherglen
Bill entered the bank at Moe,
and then was transferred to
Swan Hill, where cupid struck
and he got married. Mow, after
21 years of city life, the Symons
and their six children are happily moving back to the country.
Both Bill and his wife play tennis
and Bill is a keen golfer and
member of Patterson River.

W. L. SYMONS



Relieving Staff
A keen golfer, Graham is a member of Greenacres, where he plays off the respectable handicap of 10. He built his North Balwyn home some years ago and has just completely renovated his kitchen. He's happily outnumbered at home with a wife and three daughters aged 15, 13 and 11.

G. E. JENKIN

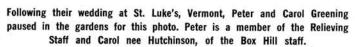
NEWLYWEDS



Mr. & Mrs. Peter Brideson about to drive off from the Strathmore Presbyterian Church after their marriage. Mrs. Brideson was formerly Irene Hall and is a member of the Coburg West staff.



Mr. and Mrs. Ralph Howes taken in the vestry of St. Paul's Methodist Church, Oakleigh. She is the former Leila Moorfield of Mortgage Loans Department.





A happy smile from Mrs. Allan Keane as she cuts into her wedding cake after the wedding at St. Paul's, Coburg. She is the former Mary Schembri of Correspondence Department.

