

Statesman

THE STAFF MAGAZINE OF THE STATE SAVINGS BANK OF VICTORIA

April, 1973

No. 56



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FRONT COVER

Girl cricketer Sharon Tredrea, 18, of Preston East branch, will represent Australia next month when she tours England with the Australian Women's Cricket Team. Sharon, fast bowler and all-rounder for the Preston Ladies Cricket Club, has been granted three months' leave by the Bank to take part in the Ladies Cricket World Cup — a series of eight one-day matches to be played on various English ovals. Sharon will be the youngest member of the touring side. All her S.S.B. colleagues wish her well.

STATESMAN is produced at two-monthly intervals by the Public Relations section of the State Savings Bank of Victoria. Comments from staff on the contents of the magazine are invited. The editorial team welcomes suggestions for future articles and pictures, nominations for Girl of the Month and Man of the Month, and letters for publication.

All correspondence and contributions should be addressed to The Editor, Statesman, State Savings Bank of Victoria, Box 267D, G.P.O., Melbourne. (Phone: 60 0531. Ext. 28 or 119.)

Any suggestions, girls?

New S.S.B. uniforms on the way

The Bank, in conjunction with the S.S.B. Division of the A.B.O.A., is investigating proposals for completely new uniforms for the 1600 female officers on staff.

The present uniform was introduced about five years ago. Its design was based on recommendations by a group of 28 head office and branch girls. This garment will be gradually phased out.

Last month a new panel of girls, representing a cross section of age groups, job types and locations, was appointed jointly by the Bank and the Association to explore new uniform possibilities. The group has been given a completely open brief on styling, colors and fabrics.

MEANWHILE, SUGGESTIONS ARE INVITED FROM ALL FEMALE OFFICERS. CONSTRUCTIVE IDEAS MAY BE SUBMITTED IN WRITTEN FORM, OR AS LABELLED SKETCHES, WITH SAMPLES OF MATERIAL IF DESIRED. SUBMISSIONS SHOULD BE ADDRESSED TO "NEW UNIFORMS", C/- STAFF DEPARTMENT, HEAD OFFICE.

Later, a small sub-committee of the main group will make recommendations to the Bank management, and manufacturers will be consulted.

IT IS HOPED THAT THE NEW UNIFORMS WILL BE ON ISSUE PROGRESSIVELY FROM THE BEGINNING OF NEXT YEAR.

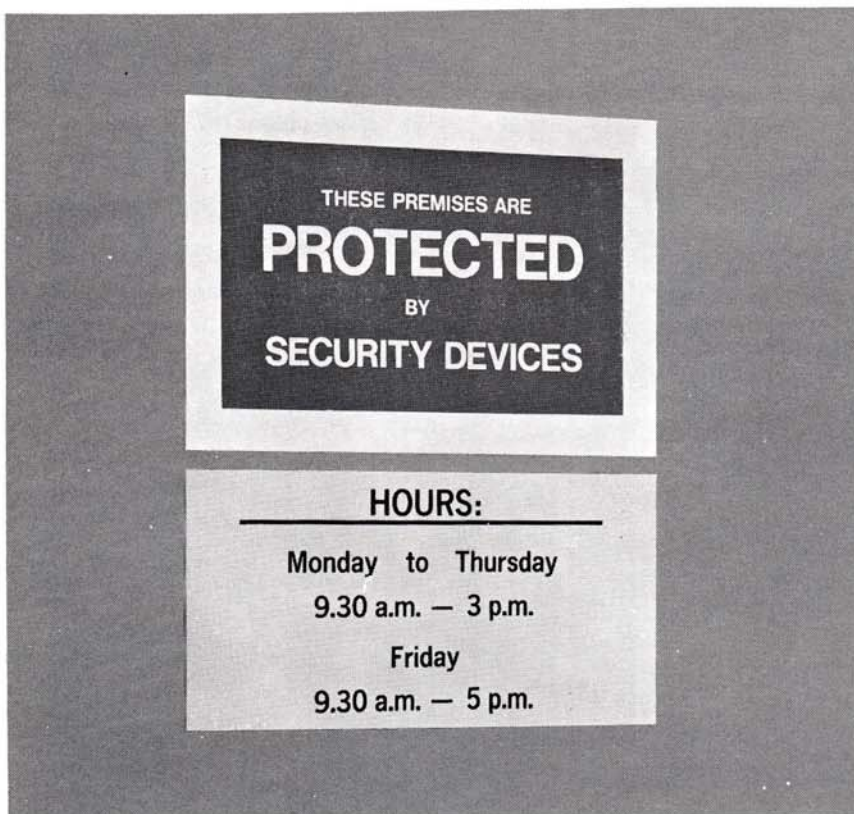


● Rosemary Collins, of Mortgage Loans department, poses a question.

The design, color, fabric of our new uniforms is a complete blank at this stage. What do you suggest?



1. HORSEPLAY: Change MARE to FOAL in five moves, altering one letter to make a new word each time — without changing the letter order.
 2. DAZE: If yesterday fortnight was a Friday, what is tomorrow?
 3. WAGS: Prove that a dog has three tails.
 4. NO CHOICE: To what question can you truthfully answer nothing but YES?
- Answers on page 13.



Bandit warnings for S.S.B. branches

THE RED BADGE OF DISCOURAGE

The red 'protected' stickers designed to discourage bandits are now being displayed on the doors of most metropolitan S.S.B. branches — including every office judged to be vulnerable to armed robbery.

The sticker signifies that one or more of the following security devices is installed:

- **AUTOMATICALLY ACTIVATED CAMERA** covering the tellers' booths.
- **GREEN DYE CAPSULE** concealed in banknotes — designed to indelibly spoil the haul — and 'soil' the bandits.
- **AUTOMATIC ALARM** linked with neighboring premises.
- **AUTOMATIC ALARM** linked to buzzer on head office computer control panel.

The Bank's outlay on branch security safeguards since late 1971 has totalled more than \$200,000.

Last year the S.S.B. suffered 12 armed hold-ups. Up to the time when this edition of STATESMAN went to press the 1973 raid total was ONE.



Honored by Pope Paul

Mr. Jim Ellwood, the Bank's solicitor and head of Legal Department, was a key "backstage" organiser of February's 40th International Eucharistic Congress. For his services he was subsequently awarded by the Papal Legate (Lawrence Cardinal Shehan) a bronze Papal Medallion (pictured above).

Jim earned this rare — and unexpected — distinction by working for 11 days, from early morning to late at night, as Site Director at "Raheen" in Kew, where the Papal Legate and his suite were headquartered. Using the Archbishop's study as an office, Jim had overall charge of arrangements for motorcades to and from Congress functions, official receptions, liaison with police in matters of traffic and security, and a myriad of other administrative details.

"It was the heaviest spell of work I have ever done in my life," he says.

Jim received substantial help from several S.S.B. people. His 2 I/C was former Staff Superintendent Paul Costelloe. Other active assistants included Jack Ryan (Chief Officer, Chief Accountant's Department) and from Legal Department Roger Christianz, Lester Rodriguez, Vernon O'Day, Gerry Allen and Les. Fernandez.



OUR LIQUID ASSETS: Some of the S.S.B.'s best swimmers competed in last month's Inter-Bank Carnival at Malvern pool. **BACK ROW** (left to right): Paul Bennetts (Valuer's Dept.), John Helsloot (Valuer's Dept.), Ian Wood (Victoria Street branch), Harry Blake (Manager, Springvale branch). **FRONT ROW** (left to right): Sue Cox (45 Swanston Street), Pam Barnes (Springvale branch), Rhonda Pidgeon (Darling branch), Lorraine Logan (Highett branch), Jan Maloney (Bentleigh branch). Events were won by Sue and Lorraine, and by Terry Marshall (not pictured) of 31 Bourke Street East. The S.S.B. came third in the Carnival.

THE LATE 'MISS X'

A young female officer who drives her car to and from an outer suburban S.S.B. branch was late to work three times in three weeks recently. Here are the excuses given by "Miss X" to her manager:

- 1st Week:** "I was driving along the highway when I ran out of petrol. I had to leave the car, walk to a service station, buy a gallon of petrol and return to car. Because I was conscience-stricken about being late for work I stepped on the gas and got picked up by the cops. They booked me for speeding."
- 2nd Week:** "Same car, same highway. While driving along I noticed great clouds of steam coming out of radiator. Got out to investigate and noticed top of radiator was off. Had to stop every half-mile and borrow some water from houses on route."
- 3rd Week:** "I was driving to work along the highway when I came to a downhill stretch and applied the brakes. They didn't work. I had the choice of hitting a Mercedes or turning into the dirt embankment. I chose the dirt and rolled the car completely over. I wasn't hurt, and nobody seemed interested, so I pointed the car towards work and drove all the way in first gear."



MUDDLED METRIC MOTTOES

"Metrication" is rapidly replacing our old Imperial measures, and some of the new terms are playing havoc with familiar mottoes and phrases. For instance, consider these metric translations:

- A miss is as good as 1.6 kilometres.
- Every 2.54 centimetres a King.
- 28.3 grams of prevention are worth 1.02 tonnes of cure.
- "2.4 kilometres, 2.4 kilometres, 2.4 kilometres onward!"
- The good green hectares of home.
- Peter Piper picked 8.81 litres of pickled peppers.



Our man Thursday

The Reverend Bob Baxter, an additional staff chaplain, is doing the Thursday rounds of head office, discussing personal and staff problems. His predecessor, Reverend Alan Scott, now visits head office and city branches on Fridays. Both chaplains are available on call at any other time. Their counselling activities are jointly sponsored by the Bank and the S.S.B. Division of the Australian Bank Officers' Association.

TWO FOR THE RECORD

The S.S.B. Organisation Chart published in our last issue omitted two entries under the heading of DEPUTY GENERAL MANAGER, ADMINISTRATION.

They were: STAFF MANAGER, INDUSTRIAL (Staff Department) and SECURITY OFFICER (Premises Department).

Also, "Branches" were shown at the bottom of the chart. This was dictated by the chartmakers' need to link the "Branches" entry with both the Chief Inspector's Department and the Chief Accountant's Department — on opposite sides of the centre line. The placement of "Branches" was not intended to relegate them to a position of relative unimportance. After all, they ARE the Bank. (Editor.)

How Joy and Evelyn won the battle of the bulge

JOY DAVIS

BEFORE

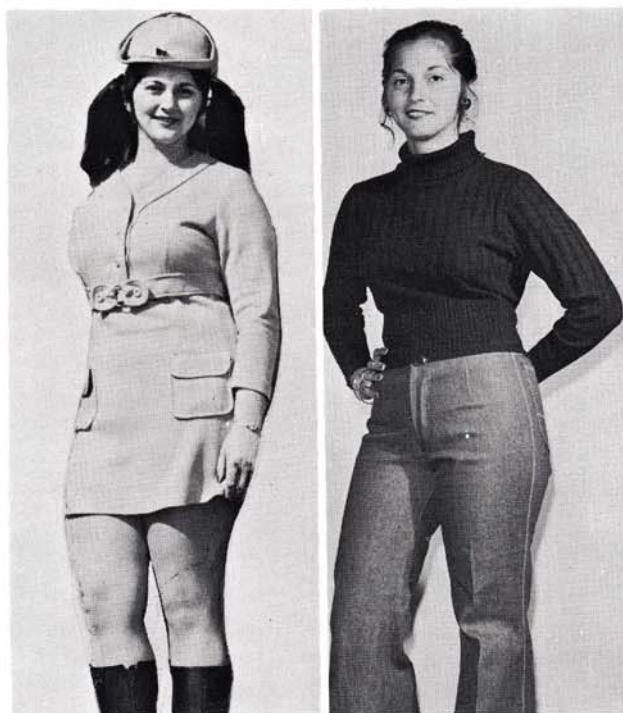
AFTER



EVELYN FORMICA

BEFORE

AFTER



These pictures tell the happy story of how weight-watchers Joy Davis (Premises) and Evelyn Formica (Business Promotions) each lost more than 2 stone in 20 weeks.

Joy slimmed from 11 stone 13 lbs. to 9 stone 9 lbs. Evelyn thinned from 11 stone 11 to 9 stone 10. And when this edition of STATESMAN went to press both girls were determined to lose another pound or two to bring them to ideal weights for their heights and ages.

Joy and Evelyn achieved their remarkable transformation solely by a systematic diet, based on three meals a day. All sugars were banned, but reasonable amounts of meat, fish and fruit were permitted. The diet was prescribed by a professional slimming organisation.

The girls say they feel much healthier since losing weight, and their new appearance has been praised by their husbands and workmates. One of the greatest

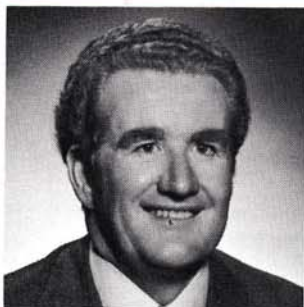
benefits is that they now both have the perfect excuse for buying complete new wardrobes of gear.

DYING TO TRY IT? TRYING TO DIET? Girls, are you too fat, too fat, too fat? Are your statistics something between Stylishly Stout and Cinerama? Can you sing duets all by yourself? Does your boyfriend say 'I can't believe you're all mine'? If you plan a swim in the Bay do you have to ask permission of the harbourmaster? After you marry and your husband carries you across the threshold of your new home, will he have to make two trips?

Ask Joy or Evelyn about their slimming system — and BEFORE you embark on a diet, contact STATESMAN so that your photo can be taken.

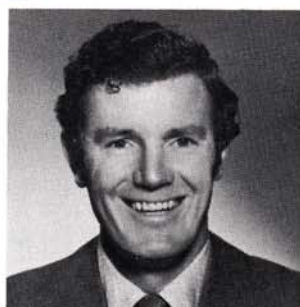
P.S. STATESMAN has its own diet suggestion: eat nothing but DRIPPING at every meal. You know the old saying: CONSTANT DRIPPING WEARS AWAY A STONE.

MEET OUR NEW MANAGERS



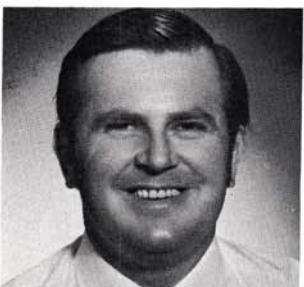
I. W. WALLACE,
Relieving Manager

Having spent all his banking career at eastern suburban branches Ian expects to broaden his horizons while on the relieving staff. He and his wife have a holiday house at Rosebud in close proximity to the beach. They, their 15-year-old daughter and 12-year-old son, plus friends, can be found there most summer weekends.



J. F. D'ARCY,
Avoca

After a long career in football during which he played for Richmond and Oakleigh and then coached Koroit for six years, John has hung up his boots in favour of the fascinating and frustrating game of golf. He is a member of Amstel. He and his wife have two daughters, aged eight and six, and a 15-month-old baby son.



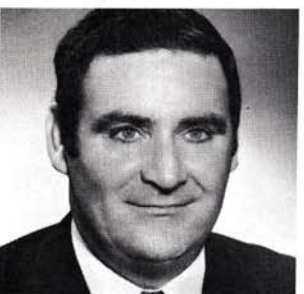
N. M. CLEMENT,
Mortlake

While Neil says most of his activities centre around his church — he is an Elder and Lay Preacher — his wide range of interests include serving as a probation officer, coin and stamp collecting and playing golf and tennis. He and wife Margaret have a family of three daughters, aged from 11 to five.



D. J. SCULLEY,
Relieving Manager

Bachelor Dennis enjoys the country and finds plenty to interest him in his relieving trips there. He's just completed seven months' relief at Mortlake and says he had so many friends among managers at adjoining towns he hardly spent a night at home. Fishing or an occasional golf game are main sporting interests.



F. G. HAZLETT,
Bright

George and Beryl's (nee Beryl Murray of Elizabeth Street cheque section) three-month-old baby son is currently absorbing most of their time but George is a well-known member of the Bank's and Keysborough Bowling Clubs, and is very keen on water skiing and fishing, both mainly at Eildon. Another interest is cacti gardening and he has a good collection of these succulents.



A. W. HAZELDEN,
Yea

These days his home and family — two daughters aged nine and two — are Tony's main interests, but in his younger days he was an outstanding breaststroke swimmer who won an Australian and several Victorian titles, captained the Y.M.C.A. swimming club and was a member of S.S.B. teams which did so well in the early days of the Interbank Swimming Carnival.



P. K. MCCOLL,
Relieving Manager

Paul is a keen Carlton supporter and so are five of his six school-age children. The remaining son follows Fitzroy, so Saturday afternoons usually mean young David and his mother off to Fitzroy matches, while Paul takes the others to Carlton. Paul and his wife both work for the Boy Scouts and he is a director of the Scouts Co-operative.



G. R. EAST,
Relieving Manager

You can sum up Graeme's interests in one word — sailing. He and wife Joan are the treasurer and timekeeper respectively of the Elwood Sailing Club, where Graeme and his 16-year-old daughter sail regularly. His son, aged 14, is a cadet at Royal Melbourne Yacht Club. In any spare time Graeme instructs and builds racing dinghies.



J. MEENY,
Chief Clerical Officer, Building Dept.

A caravan which they keep permanently parked at Safety Beach is the weekend and holiday home of Jim, his wife, and their three young daughters, aged eight, nine and 11. They all appreciate the carefree atmosphere and being just across the road from the beach. Both Jim and his wife are art lovers and Jim's an occasional golfer.



L. J. O'BRIEN,
Relieving Manager

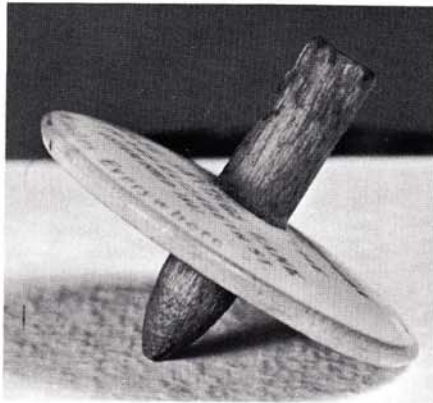
Laurie has already had 15 years on the relieving staff and he says the life ideally suits a bachelor who likes meeting people, is fond of fishing and shooting and plays golf. When not away on a trip Laurie spends most weekends at Woodend, trying to master that hilly golf course.



Millionaire teller takes over

For a few minutes in February our St. James, city, branch had a millionaire teller in the person of Dr. Roberto Olivetti (left), vice-chairman of the world-wide Olivetti company. He demonstrated an Olivetti on-line teller terminal machine to (from left): Mr. Neil Kelly, Deputy General Manager (Administration); Mr. Ted Hanlon, St. James branch manager, and Dr. Cesare Tibaldi, Olivetti's Australian managing director. Dr. Olivetti was on a brief visit to Australia from his headquarters in Italy.

'It spin' a long, long time



Can any serving or retired officer tell us how long ago the Bank issued spinning tops as advertising giveaways?

This one (pictured) was found recently in a box of odds and ends bought at a Nathalia jumble sale by one of our depositors — who referred it to our Nathalia branch manager, Lloyd Walton.

The metal disc on the top carried the message "To reach the top, open a bank account with the State Savings Bank, 139-149 Elizabeth Street, Established 1841. Branches Everywhere."

It is thought that the tops were distributed in the early 1930s.

Footnote: Re the "Branches Everywhere" bit: Was this where the "Elephant" bank got one of its slogans?

STATE SECRETS by the teller

LETTER from man seeking insurance compensation for flood damage ended like this: "In addition to damaging the foundations of the house, floodwaters caused mildew under the floorboards. An unpleasant odour is now emanating. From yours truly, J. P. Collins."

★

WOMAN presented unsigned withdrawal voucher. When asked by teller to sign it, she said: "I've been doing that for years, but you always cross it out."

★

WHO was the country Accountant who heard a knock on the street door at 8.40 am and called for someone to "answer the inquiries"?

★

DEPOSITOR wrote asking what could be placed in the Safe Deposit Vault. His spelling of vault is excusable, when you reflect that it's watts in the ohm that banks accept for safe keeping. (Such shocking puns! Enough to make you commit assault and battery, and end up in a dry cell!)

★

DEPOSITOR at Trentham applied for a Personal Loan to buy a shotgun, and named as his guarantor a Mr. Kill.

★

HOUSING loan document received by Ballarat branch contained special condition: "This contract of sale is subject to FIANCE being arranged for the purchaser through the State Savings Bank."

★

PHONE caller complained to branch girl that he had been kept waiting. Girl explained: "We are sorry, but our staff has been halved today." Caller replied: "Does that mean you're all 2ft. 9in. high?"

★

WHO IS the head office girl who believes so strongly in Freedom from Hunger that she makes hourly visits to the cafeteria?

★

SIGN outside American bank made a dubious promise: "SAVE YOUR MONEY REGULARLY HERE. YOU'LL NEVER REGRET IT."

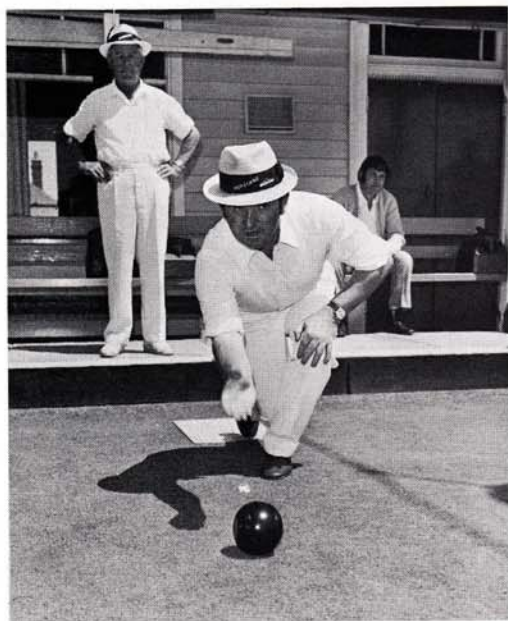


The man who beat Bosisto

Bob Grisold, our Macleod branch manager, rates highly as a bowler. This year, as a competitor in the Metropolitan Singles Championship of Victoria, he defeated Glyn Bosisto — four times Australian Champion — and Ken Gay — former Victorian Champion. When this issue of STATESMAN went to press, Bob had reached the quarter-finals of the championship.

Bob, 48, is a member of Doncaster Bowls Club at present. He has been bowling for nearly 20 years, winning five Club Singles Championships, three Association titles and one Group title. In 1971 he was a semi-finalist in the Victorian Country Singles Championship.

This year there were 1800 entries in the Metropolitan Singles Championship — the finals of which will be held this month.



STATE SIDE STAR

After only eight years as a bowler, relieving manager Jim Yates this year made the Victorian side. Not a bad effort in a State which has some 43,000 registered bowlers.

Jim, aged 38, was a member of the Royal Victorian Bowls Association test team which defeated N.S.W. in January. He played in the four of leading bowler John Dobbie, secretary of the R.V.B.A. Last month he played in a four skipped by Gordon Langdon for Victoria against Tasmania. (Vic. won.)

Jim belongs to Moreland Club, which he joined in 1965.



TEENAGE VIEWS ON BANKING!

A suburban branch manager who planned to give a talk to Fourth Formers at a local high school decided to check in advance on what the students wanted to know. So he asked the kids to submit written questions on the subject of BANKING. Here are the questions exactly as received:

- Were is your bank? How many alarms in your bank? Were are they positioned? How do you turn them off? Who is the last person to leave the bank, what time does he leave? What type of safe have you got? Where is it in the bank? What is the combination.
- ★
- Why do have to pay intrest when the bank loans us money. When we close an account or finish an account book why do we get intrest.
- ★
- If a bank is robbed and the money isn't recovered how do the depositors get their money back? If a depositer loses his bank book how does he with-draw his money?
- ★
- How does a bank get its profit. How much does the bank pay for insurance? For what? fire, robbery?
- ★
- In a special account where you are saving for a special item such as a car, trip or house, do you have to name a certain ammount of money for your goal? Are you able to withdrawl any of the money before you reach your goal and is there any interest recieved.
- ★
- What is the total amount of money which flows through the (name of branch) bank. How does a night safe work? How do they know who puts the money in etc.?
- ★
- The amount of money that the bank collects from consumers, is it puttan to use.

GIRL OF THE MONTH

Lorraine Green dabbles in oils, in more ways than one. She is an amateur painter of pictures — and makes numerous salad dressings to accompany her exclusively vegetarian diet. (A punster might say she is not very nice to meat!)

Lorraine, an 18-year-old clerk in Current Loans department, has a number of interesting pursuits... she writes an occasional poem, enjoys horse-riding and is a Yoga student. She became a vegetarian seven years ago after seeing cattle jammed into trucks and herded into dusty slaughterhouse compounds near Melbourne. When she switched to meatless menus her whole family followed suit.

Asked to list her favorite things Lorraine came up with 'flowers, people and health foods.' Her pet hate: 'pollution.' Her ambition: 'to visit a Tibetan monastery.'

Lorraine has a regular boy friend, and she believes an ideal husband is one who 'is active, and enjoys life.'

Her sun sign is Pisces. Astrologically, she 'has a longing for expression in religion, philosophy or art. She is romantic, sentimental and soft-hearted, and sensitivity is the greatest cause of unhappiness. A partnership with anyone too driving and hardheaded would be disastrous.' Her most likely compatible partners: Scorpios and Cancers.



MAN OF THE MONTH

Sports all-rounder Trevor Lanyon, 19, of Tatura branch, made a distinguished start in the Kyabram District "A" Grade cricket competition this year when, in his first match, as opening batsman for Tatura, he scored a century. It was no flash in the pan, because his follow-up scores were 53, 55, 70 and 87. Last year, playing for Tatura Men's Amateur Basketball team, he won the "best and fairest" and goal-throwing awards. In the coming football season he will be full-forward for Shepparton East in the Tungamah League competition. This team won the 1972 premiership, and Trevor kicked 70 goals during the season. Occasionally he plays squash, and does a bit of shooting. He is a local leader in the Church of England Boys' Society, and has a steady girl friend. As an Aries subject, Trevor "was born to lead", and believes in the motto: "What won't yield to persuasion yields to force." He is "interested in voluntary work concerning the welfare of others", and is most likely to get along with Leo and Sagittarian people.



● I WOULDN'T recommend this, but a teller I used to know had an expression he would always use when stuck for words with a difficult customer. He would say: "I COULDN'T FAIL TO DISAGREE WITH YOU LESS."

★

● THE SAME TELLER once had trouble with an officious, elderly gentleman — retired Colonel type — who strode into the bank and demanded to open a cheque account without providing identification. When politely turned down, he shouted angrily: "Don't you know who I am? I'm COLDHAM, sir, COLDHAM." Replied the teller: "I don't care if you're PICKLED PORK, you'll still have to identify yourself."

★

● WHAT'S the most important thing we wear on the job? A smile.

★

● TIP FOR YOUNG TELLERS: Discrepancies caused by giving wrong change for S.E.C. bills can be avoided. Always record the amount tendered, and the change given, on the back of each bill. (\$2 to D. Pym, Armadale branch.)

★

● HEAR about the Chinese depositor named How Long who used to visit bank monthly to remit money to his brother How Soon in Hong Kong? This chap would always ask: "How soon How Long money get to How Soon in Hong Kong?"

★

● YOU'VE got to be ready for anything in our job. The other day a depositor was having trouble with his speech, so he took out his top denture and put it on the counter.

★

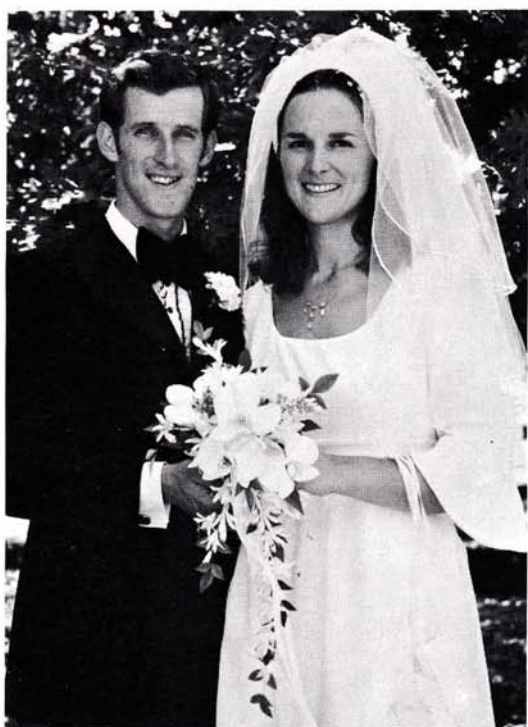
● ANOTHER customer recited a little poem about money: "They call it legal tender, that crisp and lovely stuff. It's tender when you have it, but when you don't it's tough."

★

● WHEN requested to change a large note, NEVER put it straight into the drawer, but on the bench where both of you can see it until the change is given and checked. Don't put it where you might accidentally hand it out with the smaller notes. (\$2 to D. Pym, Armadale branch).

★

● MOUNT EVELYN branch recently received a change requisition asking for \$1370 in 20's, \$58 in 5's, \$39 in 2's and \$9.20 in 1's. True! (\$2 to Miss G. Clark, Relieving Staff.)



● **LEFT:** Andrew and Joy Richardson outside St. Matthew's, Cheltenham, after their wedding. Andrew, a member of the Relieving Staff, and Joy (nee Trezise), of Cheltenham branch, are settling back into the routine after a wonderful honeymoon at Lord Howe Island.

● **BELOW:** Signing the register after their wedding at St. Anthony's, Hawthorn, are Mr. and Mrs. Michael Catalano. The bride was formerly Melina Rendina, of the General Manager's Department, head office.

● **BOTTOM:** Another bank couple who met at work are Christine and Gary Chapman. They were recently married at the Centre Road Methodist Church, Bentleigh. Christine, nee Collins, is on the Titles Office staff and Gary at Ripponlea branch.



● **ABOVE:** Mr. and Mrs. Achilles Cariotoglou about to leave St. Efsthios Church, South Melbourne. Mrs. Cariotoglou was formerly Agapi Coulouriotis and is a member of our Port Melbourne branch staff.



DO YOU LOOK LIKE A BANK OFFICER?

What standards of dress and appearance do our customers expect of bank officers?

How do **you** measure up to these standards?

Comments were made recently about appearance of some staff members, so the Bank did some research into the matter.

We found that most of our customers expect S.S.B. officers to be:

1. Neat, clean and tidy in appearance.
2. Fairly "neutral" in clothing styles and colors.

The first point is natural enough when you think about it. Most people would prefer NOT to have face-to-face dealings with 'scruffy' people.

The second point — reasonable conservatism in clothing — is still expected of all people working in our line of business.

Most members of the general public regard MONEY transactions (however small) quite seriously. They prefer to entrust these transactions to people who LOOK RESPONSIBLE . . . people who appear to be SELF-DISCIPLINED and BUSINESSLIKE. They feel, rightly or wrongly, that such people are more competent and trustworthy.

Most people tend to judge others, on first acquaintance, by appearances. They invariably equate the characteristics of efficiency and responsibility with an appearance which is not "way-out".

With this "fact of life" in mind, we have set out some guidelines to minimum S.S.B. standards of appearance.

MALE OFFICERS

- **HAIR** neat, clean, tidy — and not below the shoulder line.

- **SHIRT** worn with tie — both fairly restrained in color and patterns (no tee-shirts).
- **SUIT** preferably, or well cut slacks or shorts (no jeans!).

FEMALE OFFICERS

- **UNIFORM** clean and well pressed — not extremely short.
- **FAIRLY QUIET** clothing with moderate skirt length (no micro-minis or hotpants).
- **MODERATE** make-up (no extreme face color shades as might be worn in night make-up).
- **STOCKINGS** (no thongs).

We think you will agree that the standards represented by the above guidelines are not unreasonable. They are what our customers expect, and we must assume that our customers are right.

Our customers are our bread and butter.

We must keep them — because they keep us.

SO LET'S KEEP APPEARANCES UP TO THE MARK!

— From the Management.

*"Take great care always
to be dressed like the
reasonable people of your
own age, in the place
where you are..."*

— LORD CHESTERFIELD

ANYONE FOR T.T.?

The S.S.B. Table Tennis Club, formed about a year ago, recently won the summer premiership in the E Grade Northern Table Tennis Association competition.

Members of the successful team were Robert Cranston (Staff Training) and David and Fred Jamieson (Relieving Staff). David did not lose a set in the entire series. Other Club players include Chris. Fennell (Staff Training) and John Clancy (Warrandyte branch).

The winter competition starts this month and will run for 20 weeks. Matches will be played at various clubs in northern suburbs, at the S.S.B. Staff Training Centre (which the Bank management has made available to the Club) and at the Table Tennis Centre at Albert Park.

Any staffers wishing to join the S.S.B.T.T. Club should contact Robert Cranston at Staff Training, 186 Bourke Street, City. (Phone 663 2611).

Ringwood East

Extended hours

After a fairly quiet Monday recently, Ringwood East staff prepared to close the doors at 3 p.m., finish off their chores and set off for home. However, in spite of all efforts from the troops, directed by manager Bill Wood, the doors refused to shut.

A busy round of phone calls, to head office, engineers' department and security services followed, various suggestions were acted upon, still the doors remained jammed wide open.

Manager Wood brought out the sleeping bag, prepared to remain the night and defend his premises. However, relief, relief. At 6.45 p.m., the efforts of the security men were successful and the doors finally closed on Ringwood East for the night.

Heywood

Our man at Pipe Clay

Disguised behind dark glasses and felt hat, Heywood manager Greg Schreck gets ready for an attack on the elusive red fin at the Pipe Clay Swamp near Heywood. Apparently the fish were impressed with Greg's gear, as he collected a bagful.

We're indebted to Graeme Scoble of the relieving staff for the photo.



AROUND THE BRANCHES



— with Joan Freeman

Portarlinton

You're the best

We don't know from what depth of experience the writer formed his opinion, but from the handwriting on the note left in the Bank's letter box it was from a very young depositor. However, manager Pat Bourke and his staff were very happy with the sentiment expressed. In large printed letters it said:

THIS IS THE BEST BANK IN THE WORLD.

Minyip

Service to customers

Particularly in country branches, service doesn't stop at over the counter transactions. Relieving manager, Bill Petering, was amused at a call received at the office while he was relieving at his old home town of Minyip.

Caller on the 'phone identified himself and asked if Peter had called into the bank yet. On being told he'd already transacted his business and left, caller asked if someone could see if he could be found anywhere in the street, as he'd taken the family car, not knowing that the dog was locked in the boot. Junior was sent out on this mission, and the rescue was effected.

CALLING ALL BRANCHES

We would like to publish a larger quota of branch news and photographs in future issues of "Statesman".

You can help to publicise your branch and its staff — by contributing regular reports. Complete articles are not required; brief notes will suffice.

Items on branch business, and on the private interests and activities of staff members (sporting, social, hobbies, etc.) will be welcomed.

The 10 truths of Management

1. Think before you act: the money isn't yours.
2. No manager ever devotes effort to proving himself wrong.
3. All good management is merely an expression of one great idea.
4. Cash in must exceed cash out.
5. However high the level, management capability is always less than the organisation needs.
6. Either a manager is com-

petent to run the business, or he is not.

7. If you need sophisticated calculation to justify an action, it is probably wrong.
8. If you are doing something wrong, you will do it badly.
9. If you are attempting the impossible, you are bound to fail.
10. The easiest way of making money is to stop losing it.

(From THE NAKED MANAGER, by Robert Heller, published in the U.K. by Barrie and Jenkins Ltd.)



Tigers in the teller's cage

Two Richmond players now work in our Bridge Road, Richmond branch. Noel Carter (left) was captain of Tasmania's schoolboy side in 1971 and 1972, and was named in the schoolboys' All-Australia carnival team. (While still at school last year he won the 'best and fairest' award for Ulverstone, Tasmania). Teller Bill Beckwith (right) is in his third year on Richmond's senior list. Both players are potential Richmond rovers this season.

The tale of a police horse

UNDERSTATEMENT OF THE YEAR – 1931

The following report on Troop Horse 920 was made to the N.S.W. Police Department in 1931:

"This horse is not such a good remount as his appearance would at first suggest, but apart from a few little deficiencies mentioned hereunder, he is fairly safe to ride.

"He is somewhat rough to ride, and in my opinion it would be dangerous to carry loaded firearms while riding him, as the jolting would be almost sure to explode a revolver or any other loaded firearm.

"It is advisable to run this horse in a very small paddock if possible, as he is very hard to catch if running in a roomy enclosure.

"When cornered, he will kick, strike and gallop over anyone who endeavours to stop him. When eventually caught he is knocked up and is of no further use for the day.

"Troop horse No. 920 fell while I was walking and leading him from the paddock to the police station and injured his off front leg and skinned his face.

"The horse falls on an average of three or four times per mile while being ridden, and it is advisable to walk and lead the remount at all times when travelling down hill.

"He also falls when travelling up hill, but does not come right over in such a dangerous manner as is invariably the case when travelling on a decline.



"The horse also has a nasty habit of sticking up when being ridden through a town, and if any endeavour is made to force him he will run backwards, kicking up, and loudly highlighting a stomach disorder.

"I have never known this horse to fall while at the halt. As a matter of fact, I don't think the horse will fall while stationary.

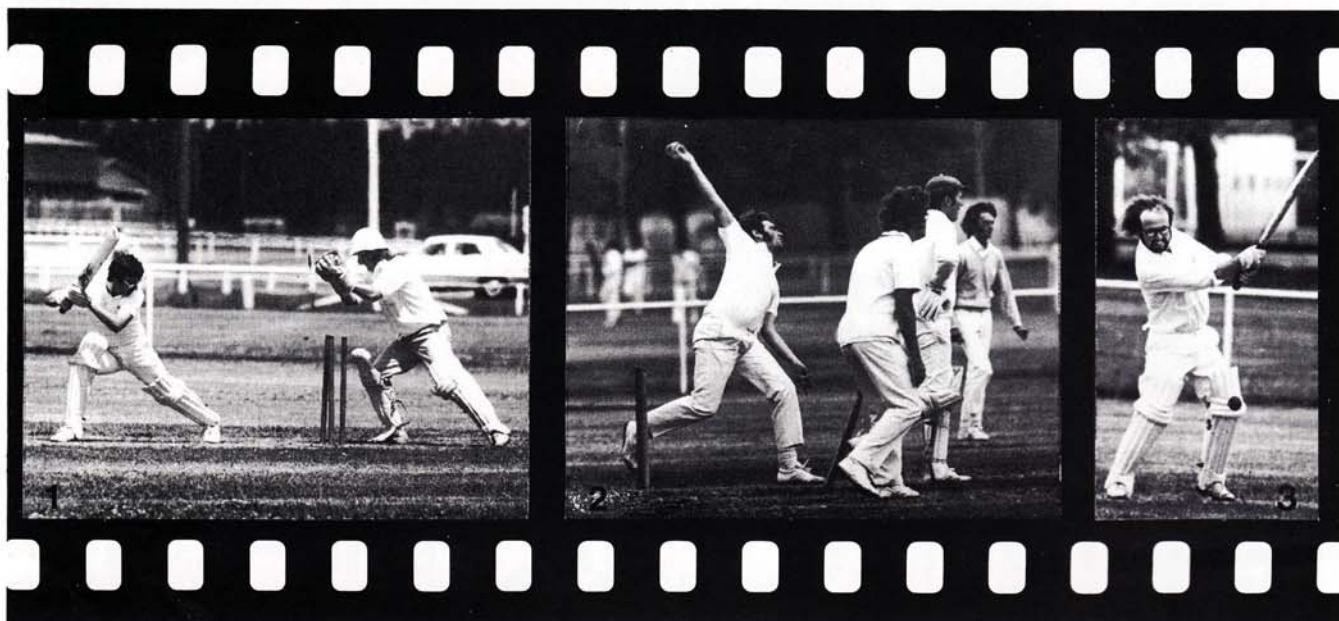
"Apart from the few little deficiencies above, he has no faulty habits."

puzzles ANSWERS

1. HORSEPLAY: FARE, FORE, FORM, FOAM, FOAL.
2. DAZE: Sunday.
3. WAGS: No dog has two tails. One dog has one tail more than no dog. So one dog has three tails.
4. NO CHOICE: 'What word do letters YES spell?'

S.S.B. SPORT

These action shots were taken with a long-range lens at a match between the S.S.B. Seconds and the C.B.A.



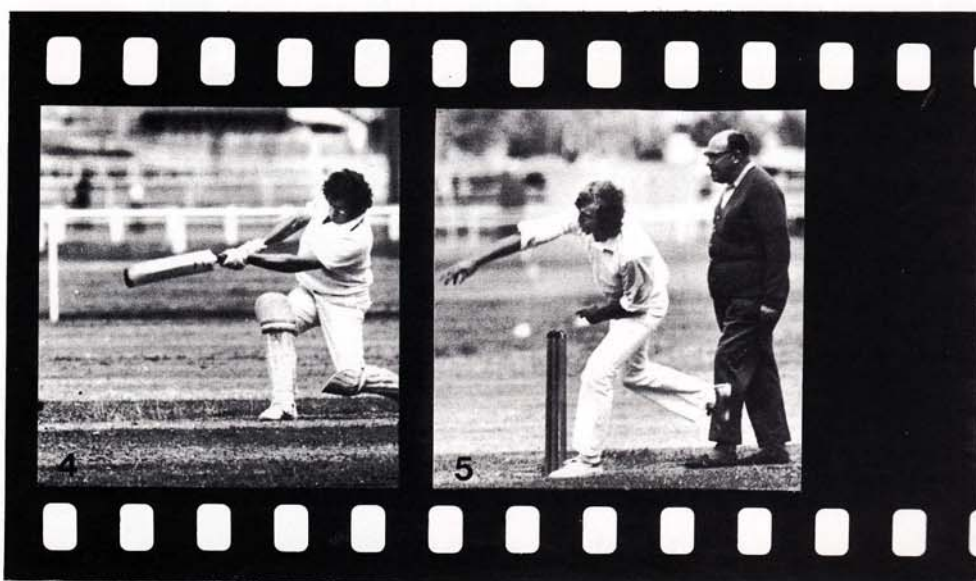
1 Wicketkeeper versus wicket-keeper: S.S.B. 'keeper Paul Hickey (Insurance Dept.) survives an attempted stumping.

2 John Ryan (Relieving Staff), opening bowler and vice-captain, sends down a quickie. Phil Rowan (Relieving Staff) and Barry Cox (Relieving Staff), Seconds captain, back up.

3 Graham Kemp (Elizabeth St. Annexe) shows his style by square-cutting for four during his stay at the wicket.

4 Barry Cox straight drives, Keith Stackpole-style, for two runs.

5 Change bowler John Jeffrey (Doncaster East), closely watched by umpire Hickey (Paul's father, who filled in for the absent appointed umpire).





IT ROSE FROM THE ASHES

The S.S.B. Cricket Club was reborn this years after a 12-month lapse — and competed in the Mercantile-Caulfield Cricket Association. This picture, taken at Albert Park, shows, BACK ROW (left to right): Julian Moylan (45 Swanston St.); Geoff. McCoombe

(Western), Captain; Barry Shipham (Western); Neil Lewis (315 Collins St.); Frank Ward (Reliever); Laurie Southern (not in Bank). FRONT ROW (left to right): Brendan McCormack (not in Bank); Bob Dumbrell (Mortgage Loans); Gavin Jackson (Mortgage Loans); Ken Batrouney (45 Swanston St.); Garry Tunnecliffe (Coburg); Jeff Inglis (Darling). ABSENT, NOT SHOWN: John Knight (Mortgage Loans), Vice-captain; Ian Tangey (South Melbourne).

Ins and outs of cricket

Cricket is quite simple. You have 2 sides — OURS and THEIRS, one out in the field and one in. Each man in the side that's in goes out and when he's out he comes in, so that the next man goes in until he's out. Then when they've all been in and are all out the side that's been out in the field comes in and the side that's been in goes out and tries to get out the side that's coming in. Sometimes you get men still in who are not out. Then when both sides have been in and out including the fellas that have been in but not out — that's the end of the game.



THE STATESMAN PERPETUAL
CALENDAR FOR BRANCHES

TUES	TUES	WED	WED	SAT	SUN	TOM
8	7	6	5	4	3	2
15	14	13	12	11	10	9
22	21	20	19	18	17	16
29	28	27	26	25	24	23
36	35	34	33	32	31	30

HOW TO USE THE CALENDAR

- This calendar is designed to reduce work strain in S.S.B. branches.
- We have abolished the busiest days — Thursdays and Fridays — also the 1st of the month.
- Mondays have been eliminated to solve the depressing problem of "Mondayitis".
- Dates have been rearranged to cope with the fact that urgent work is often expected to be completed yesterday. With Statesman's calendar, if you are asked to deliver work — for example — on Wednesday the 6th you can produce it on Wednesday the 5th.
- Extra days have been provided to allow for increased duties at the end of the month.
- We have invented a new day called TOMORROW DAY (TOM DAY for short). On this day all work can be postponed until tomorrow — which never comes, because tomorrow will be today tomorrow.
- NOTE: Suggested improvements to this calendar will be welcomed by the Editor.

NOTICE

There is absolutely no purpose in reading this notice. It is to be completely ignored although we know that despite this warning you will read it to the very end.

Thank you.

The song of the bank executive

With apologies to the late Sir William Gilbert and Sir Arthur Sullivan . . . this ditty can be sung to the tune of "A Modern Major-General".

I am the very model of a modern bank executive,
Beset by constant crises (overlapping, not consecutive).
From every source I've crammed my brain with masses of material
To help me cope efficiently with problems managerial.

★

The value of this store of lore is eminently practical;
I'm fully versed in planning, both strategical and tactical,
With quantitative targets, which I dream up most effectively,
I'm expert at the art of handling management objectively.

★

My expertise extends as well to other people's capital;
I've studied business structure, and drawn charts on which to map it all.
It's quite a game and, what is more, the game's becoming sportier
With mergers and conglomerates and implausible consortia.

★

I've got the edge on other banks who try so hard to get at us;
My mastery of marketing has baffled all competitors.
By costing all our services, I've learned to price them properly
And undercut our rivals in the banking oligopoly.

★

I'm good at staff relations and I act with great aplomb in all
Behavioural science problems, where my knowledge is phenomenal.
I motivate my personnel by scientific platitudes
And bring them all to love the bank's paternalistic attitudes.

★

In every field of management my learning is sensational;
I'm cleverer than the experts in anything vocational.
I know far more than others (with their heresies and fallacies).
Of C. & M., computers and statistical analyses.

★

Taxation, too, I'm better at than is the Inland Revenue.
But, when it comes to banking, I've forgotten all I never knew.
And, though this leads to crises (overlapping, not consecutive),
I am the very model of a modern bank executive.

—Journal of the Institution of Banks.