

# Statesman



STATE BANK STAFF MAGAZINE  
April, 1982 — No. 108





## Coming Soon For Branches:

# MANY MORE 'POP UP' ANTI-BANDIT SCREENS

Three of our metropolitan branches now have 'pop-up' counter screens to prevent bandit raids.

They are: Camberwell East, Glen Iris Upper and Moreland West.

These heavy steel screens, activated automatically during an attempted robbery, fly up in **less than a second**, completely blocking out all contact between bandits and staff.

The screens, invented in France, have been widely and successfully used in Europe for some time. Our Bank pioneered their use in Australia in 1980.

## 23 MORE AUTHORISED, PLUS 35 POSSIBLES

Bank management has authorised installation of pop-up screens at the following 23 branches, the first 9 of which are scheduled to be fitted up in the next six months:

Strathmore, Kingsville, Deepdene, Preston North, Kensington, Yooralla, Northcote South, Brighton East, Hawthorn West, Riversdale, Burwood, Through Rd, Booroondara, Footscray South, Coburg South, Moorleigh, Fitzroy, Fitzroy West, Aspendale, Preston East, Fitzroy, 431 Brunswick St., Oak Park, Patterson, Surrey Hills.

## MOST BRANCHES HAVE NEW GRILLS

*New stronger above-counter grills, (with forward-curved tops to prevent climbing over) have now been installed at all but about 60 of the Bank's 542 branches throughout Victoria. The program is continuing.*



• **NEW POP-UP Screen at Moreland West isolates staff from bandit raids.**



• **NEW GRILLS (this one at Moreland branch) prevent bandits from getting behind counters.**



• **NEW ARCHIVIST** Barbara Robinson-Tan who looks forward to receiving from branches old books, documents and equipment deserving of preservation.

## NEW KEEPER FOR OLD RECORDS

Mrs. Barbara Robinson-Tan, a New Zealander who has been working in Sydney, is our new Archivist, replacing Joan Freeman who retired recently.

Mrs. Robinson-Tan's academic qualifications include an Arts degree, and diplomas in teaching and archives administration. She comes to us from the Archives/Records Management section of the Reserve Bank. Earlier, she worked in the New Zealand National Archives office, in Wellington.

Joan Freeman's 44 years of Bank service included 25 years in Marketing Department. She was appointed Archivist when the post was created in 1974.



• **RETIRING ARCHIVIST** Joan Freeman, assembling records and artifacts to be handed over to her successor.

## Statesman

Managing Editor  
**TREVOR S. CRADDOCK**

Editor  
**BILL PATEY**

Associate Editors  
**TOM SEDUNARY**  
**JEANNE GROEN**

### FRONT COVER:

A garden and a fountain in the heart of Melbourne, a stone's throw from the G.P.O., on the second level of State Bank Centre! Posing prettily in the sunshine: Sharon McColl of Bankcard Dept.

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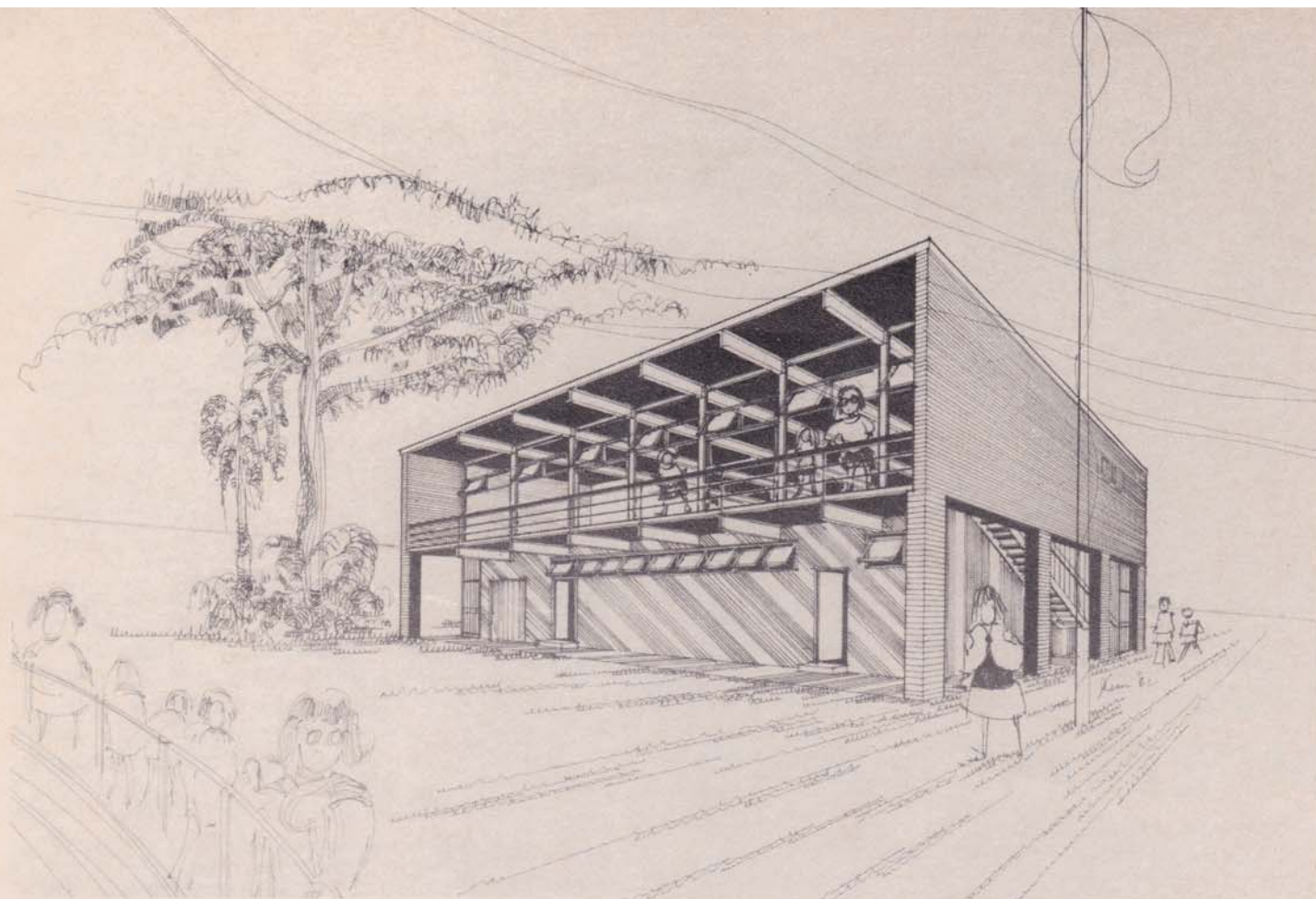
**STAFF COMMENTS** on the magazine are invited. The editorial team welcomes suggestions for articles and pictures, jokes, wedding photographs and contributions to Around

the Branches and State Secrets.

Column paragraphs published earn \$5 for contributors.

All correspondence and contributions should be addressed to The Editor, Statesman, H.O. Marketing Department. (Phone 602 7845, 602 7846 or 602 7841).





• Impression of the new sports clubhouse by Bank architect John Lim.

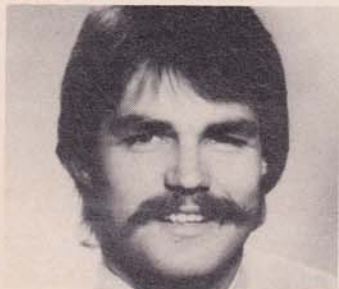
## COMING: NEW LAKESIDE SPORTS CLUBHOUSE

Our sports club pavilion near Albert Park Lake will be rebuilt and more than doubled in size — to improve its facilities and expand its area for social functions.

The present building comprises changing rooms, toilet and a small kitchen. The new version will have an upper storey lounge and recreation area, with large windows overlooking the sporting oval and a balcony, a kitchen, bar and toilet. The downstairs section will house changing rooms, toilets and showers.

Most of the cost of the project will be met by the Bank. The residue will come from club fund-raising functions.

### OUR KING OF THE TIGERS



David Cloke, advertising officer in Marketing Depart-

ment, has been deluged with congratulations since his recent appointment as Captain of Richmond Football Team.

Joining the Bank in 1972, David attained the senior list of the Tigers in 1974, and has since played more than 150 games, mainly in the centre half forward position.

He has represented Victoria seven times since 1978 and in 1979 was voted to membership of the All-Australian Aussie Rules team.

In addition to serving the needs of the Bank's various social clubs, the new building will be the venue for disco functions, presentation socials, sportsmen's nights, after-match get-togethers, branch socials, Christmas parties, retirement functions etc.

The clubhouse will be run by a committee representing all of the Bank's sporting clubs. Social Secretary Peter Wynd (State Bank Centre) will be secretary.

It is hoped that reconstruction of the building will begin in June and be completed by October.

### STUDENT FROM SASKATOON



French-Canadian exchange student, Nicole Faucher recently

completed a productive 18-week stay at State Bank Centre. Nicole, a commerce graduate, came to us from Saskatoon, Canada, to familiarise herself with Australian banking practices.

Not content to merely 'sit-in' on departmental work, Nicole completed four useful research projects for the Bank while attached to Chief Accountant's, Lending, International, Research and Marketing Departments. Her projects covered lending, insurance, market shares, cash management trusts, and exchange rate calculations.





## BLUE CRANE TAKES OFF

The massive blue-painted crane tower which 'clung' to various faces of State Bank Centre for more than five years, was dismantled in February. This then allowed the protective, but unsightly scaffolding obscuring our Elizabeth Street frontage to be cleared away. Pictures above show (left) the crane tower part-removed and (right) the south-eastern face of State Bank Centre as it now appears — uncluttered except for the ground-based crane in the lower foreground.

## SIMPLE WHEN EXPLAINED

The recent flood of complicated housing interest relief schemes proposed by politicians (both Liberal and Labor) prompted THE AGE to publish a brilliant, satirical letter written by a country reader. We think it's worth reprinting:

"Why cannot first home buyers who purchased their homes before the last eclipse have the option of liquidising their collateral reshuffling their obligations and applying for a half per cent reduction of overheads if their joint income is less than two-thirds the salary of an unqualified member of the Lower House and there is a danger of the wife becoming pregnant within the meaning of the act to be reviewed every time there is a rise in interest rates to a maximum of five times every 12 months and they can satisfy the commission of their bona fides and the house does not cost more than 22 years of their working lives exclusive of contributions made to superannuation funds before the 24th and neither party has had psychiatric treatment yet but what about if they get divorced this would be more simple than the Government's scheme which they do not understand."

E. N. WEDLAKE (Charlton)

— From State Bank Centre newsletter (Update 385) comes this anonymous poem about a wayward wife:

## CHERYL'S FOLLY

There was a young woman, as  
sweet as can be,  
Who met with her girlfriend, to go  
out for tea.  
The meal quickly over, they found  
a wine bar,  
And downed a few quickies, then  
off to their car.

Next, to the disco, stepping out  
high,  
They danced thru the night, how  
time seemed to fly.  
Three o'clock came, with a  
sobering thought,  
Her husband at home, and trouble  
she'd bought.

From the car she alighted, he stood  
tall and raw,  
Ranting and raving, he laid down  
the law.  
To play up again, would be at her  
peril,  
So straight off to bed went the  
hapless young Cheryl.

## DAFFYNITIONS

**POLYUNSATURATED:** A parrot under an umbrella

**PARKING SPACE:** An area that disappears while you are making a U-Turn

**EQUALITY:** A condition you would like to share with your superiors

**TRAVEL:** Movement from place to place on the theory that what's outside your head is more interesting than what's inside

**SUCCESS:** Hiring someone to mow your lawns while you play golf for exercise

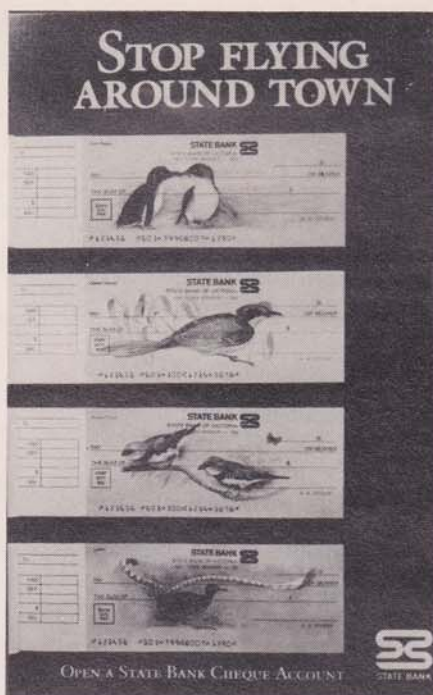


## A Flight of Fancy

Our recent cheque account advertising poster headed STOP FLYING AROUND TOWN, and showing cheques depicting lyrebirds, and penguins among other birds. It prompted the following poetic correction from a Jolimont branch depositor (who is a leading Australian textile designer).

The lady wrote:  
 "Lyrebirds flop, penguins hop  
 And sometimes in fear may bound.  
 But I wouldn't call  
 What these birds do  
 Anything like 'Flying Around'."  
 Moral: Check your cheque chicks!

Footnote: The poster urges customers to stop flying around (to pay their bills in cash). It does not refer to the birds on the cheques.



• The poster that prompted a poem.

## Cheque Mate!

# A Gift of Love

d. 2000 19 01 77-48-17

**TSB** Trustee Savings Bank

13 Victoria Street, Crewe

Pay HELEN JENKINSON THE SUM OF ALL MY LOVE or order

THAT MY HEART IS HERS TO DO AS LOVE YOU.

SHE PLEASES WITH FOREVER

ALWAYS ONLY 1/2

James & Sons Ltd. Derby

A young male depositor of the Trustee Savings Bank at Crewe, (U.K.) pledged his total eternal love to a lady by writing her a cheque.

It was found on a counter in the banking chamber. So it might never have reached the 'payee'.

Or she might have received it and marked it RETURN TO SENDER, or PRESENT AGAIN. We'll never know.

## PUZZLE CORNER

1. SEX CHANGE: Change CHAP to LASS, altering one letter at a time and forming a new word each time, but without re-arranging order of letters.
2. YESTERMORROW: If three days ago was the day before Friday, what will the day after tomorrow be?

Answers: Page 15.

## State Secrets by the Teller



BUNYIP customer recently made an unexpected withdrawal. Manager John Dyer found a set of false teeth on a desk in the banking chamber. He filed them under the nearest heading he could find: DEBENTURES — UNSECURED.

★

ANY staffer who is stuck for an original name for his home could try KNABETATS. It's State Bank backwards.

★

BRANCH accountant who is a born loser with girls, tried his luck at a singles bar. He finally chatted up a bird, and asked for her phone number. All she gave him was her post-code.

★

REMINISCING, a 60-year-old banker said: "We talk about the 'Good Old Days', because we weren't good, we weren't old, and we are referring to the nights!"

★

MAN opening account at State Bank Centre Branch gave his surname as Campbell. When asked his first name, he burst into song: "LIKE A RHINESTONE COWBOY". Our new accounts supervisor looked a little startled, then wrote GLEN.

★

OVERWEIGHT clerk at Warburton branch asked his good lady at home to give him two boiled eggs for his midday meal at the office. When he cracked one of them in the luncheon room, he found it was completely uncooked. Not only did he suffer shell shock, the yolk was on him!

★

BRANCH staffer who was asked the meaning of ASH WEDNESDAY replied: "That must have been the day when the cricket stumps were burnt and given to the Poms".



# **KNOW YOUR BANK:** Staff Training Centre

## **Busiest School In Town**

One of inner Melbourne's busiest schools is tucked away between a menswear store and a sandwich shop in the Bourke Street shopping strip.

It's our Staff Training Centre, which 'graduates' nearly 2,000 officers every year.

STC's main job is to train unclassified branch staff in basic operational procedures, and to help equip them with the expertise needed to provide a high standard of customer service. The Centre also accommodates seminars organised from time to time for head office personnel.

Through carefully-tailored courses, STC acts as a kind of pilot to staff as they move along their career paths, from recruitment to classification as Accountant 3's. During that ten-to-eleven year period, clerks attend as many as six separate courses, and receive guidance on matters ranging from, say, the correct method of tying the branch mail bag to the skills of staff supervision. (The courses are briefly summarised in the accompanying panel on the next page.)

Training schedules are devised at STC, and manager Max Langham and his staff of 17 constantly review subject matter to ensure that new services and changes in procedure are incorporated. The staff also use feedback from course members to improve content and presentation. All courses are approved by the Chief Manager, Personnel before they are introduced.

A typical one-hour instruction session may take STC staff up to 10 hours to prepare. Research has to be done, instructor's notes compiled, visual aids and handout material produced. Instructors always rehearse new sessions before an audience of critical colleagues.

Methods of instruction vary from session to session, and include discussion groups, syndicate work and simulated branch situations, as well as the standard classroom technique. Instructors have at their disposal a range of audio-visual equipment which can be used either in the classroom or in STC's own theatrette. There is movie projection equipment, colour TV with video camera, and cassette player, sound recording and slide projection equipment. **(Continued on next page.)**



**MEET THE STAFF TRAINERS:** Back row (from left): Peter Jenke (assistant manager) Tony Blair (training instructor) Michael Mahoney (accountant) Zane Brown (training instructor). Middle row: (from left) Kerri Curtis (receptionist) Bev Dunkerton (receptionist) Sue Jackson (training instructor) Alan Carter (training instructor) John Sedunary (training instructor) Joe Cicala (research and development officer) Ross Chapman (training instructor). Front row (from left): Jenny Jones (training instructor) Jenny Attard (training instructor) Max Langham (manager) Gail Johns (training instructor) Jenny Pope (training instructor) Phyllis Pisani (training instructor).



## KNOW YOUR BANK (cont.)

STC staff, with an average age of 24 years and strong branch backgrounds, have much in common with course participants. Who trains the trainers? Their classified colleagues who, on appointment to STC, attend an external course in training techniques. Unclassified staff selected as training officers undergo an intensive course at STC to develop communication skills. After graduation to 'active service' they rotate between courses to gain experience at all levels. Generally speaking, an instructor spends around three years at STC before moving on to another area of the Bank.

"That way we ensure that instructors have had recent branch experience so that they really appreciate the special demands of branch work," says Max Langham.

Max and his team maintain close liaison with the Bank's Staff College at Baxter, as part of an integrated training program from new appointee through to senior manager status.

Max stresses that **in-branch training** is an ideal supplement to STC courses. Therefore he and his staff welcome telephone enquiries from branch staff seeking guidance on the formulation and presentation of their internal training sessions.

STC COURSES			
Course	When Taken	Duration	Description
Induction	on appointment to Bank.	4 days	Introduction to Bank and its services. Basic training in job procedures and customer relations. Maximum 40 staff per course.
Enquiry Counter	after 6-8 weeks service	3 days	Training in procedures associated with new accounts, lost passbooks, overseas remittances, Bankcard transactions, etc. Maximum 8 staff per course.
Tellers	after 12-18 months' service	8 days	Three days' mechanisation training at Branch Mech. Dept. Five days at STC: cash and transaction handling, customer relations. Maximum 36 staff per course.
Refer Clerks	after 2 years' service	4 days	Instruction in ledger examination, including reconciliation, daily ledger indications, proof-reading. Maximum 8 staff per course.
Senior Officers	after 8 years' service	8 days	Preparation for accountant's duties e.g. office organisation, lending procedures, marketing. Maximum 10 staff per course.
Interpersonal Relations	after 10 years' service	3 days	Develops supervision skills, leadership, motivation, problem solving, decision making. Maximum 9 staff per course.

## VICTORIOUS FUN-RUNNERS



Here is the team which notched up the Bank's first-to-date win in the annual Inter-Bank FUN RUN — over an 8.5 kilometre course at Yarra Bend National Park on March 14. Reading left to right: **FRONT ROW:** Phil Holmes, Bernie Cooney, Garry Pinn, Danny Hayes, Reg Oakley, Ian Gilbert, Terry Smith, Andrew Mawby, Jeff Inglis, Adam Franklin. **SECOND ROW:** Peter Rietwyk, Nick Kelly, John Ryan, John Pallotta, Les Chuck, Ewan Nicholls, Neil Malcolm, Steve Mason, Michael Plumridge. **THIRD ROW:** Kath Nicholls, Tony Sheehan, Peter Fry, Neville Evans, Greg Watson, Richard Duval, John Gunn, Brett Cairns, Bob Millichamp, Graham Cadman, Barry Gust, Brian McElgunn. **BACK ROW:** Geraldine Riley, Ray Eddy, Peter Seers, David Jenkins, Stuart Cloke, Peter Wabbis, Geoff Cameron, Mike Scott, Viv Francis, Max Hastilow, Geoff Vigar, Malcolm McPhail, John McGuire, Geoff Grisold, Scott Walters, Jeff Franklin, Chris Viney, Peter Wynd, Graham Anderson.





## Around the Branches

by Tom Sedunary

### State Bank Centre: "Our Jack"

State Bank Centre branch has its own lively newsletter — titled **UPDATE 385**. A recent issue contained the following anonymous ode to the branch manager, Jack Roach:

There's a debonair chap who works at this branch,  
J.R. is his handle, but not from the ranch,  
From Templestowe Lower he wends his slow way,  
To Lord over us and fill in his day.

The benevolent Employer supplies him a car,  
With free parking space, so he doesn't walk far,  
From Cortina of blue, he is quick to alight,  
Immaculate and spruce, Executive all right.

He enters his office, and first the clothes brush,  
A quick spick and span, definitely no rush,  
Next comes the hairspray, no hair out of place,  
That Grecian 2000, I tell you it's ace.

Trendy and suave, just like a new pin,  
Cruising this office, we know he is in.  
The girls are a flutter at his broad beaming smile,  
Praying with hope that he'll dally a while.

Up to the Chamber, and all round the floor,  
All staff on deck, he could ask for no more,  
A quick look at his watch, as time presses on,  
It's time for a cuppa with Lester and Ron.

Back to his office, what's this he has sighted?  
A single carnation, from a love unrequited,  
An unknown admirer, oh who can it be?  
A mind boggling question, no answer has he.

He pauses a moment, brow creased with frown,  
There's thousands of girls in old Melbourne town,  
There's someone out there, who courage does lack,  
To stand up and say, "That's him, that's MY JACK!!"

— ANONYMOUS, State Bank Centre.

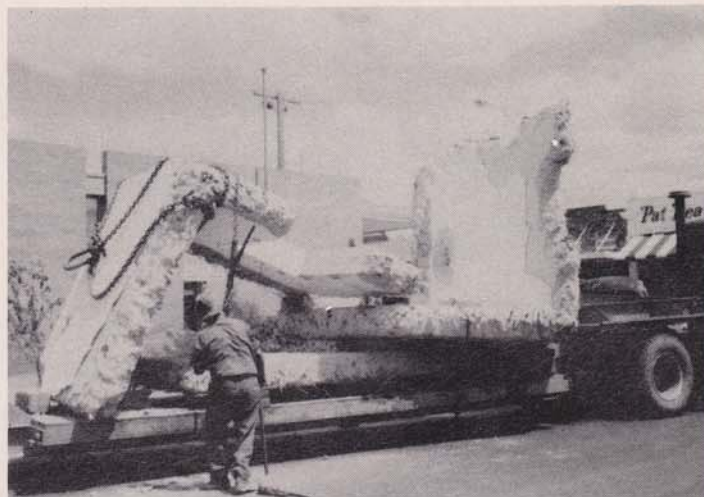
### State Bank Centre: Liquid Liabilities!

State Bank Centre branch had a 'liquidity crisis' on a Monday morning in February when a burst water pipe in one of the tower columns flooded sections of the teller areas in the banking chamber, and offices on the level below.

When Manager Jack Roach arrived shortly before 8 a.m., his back office staff downstairs were paddling around in their bare feet.

The leak was fixed promptly, but 'mopping up' operations took several days.

Branch staff were praised for the way they coped with the emergency and its soggy aftermath.



### Eaglehawk: Big Withdrawal

A recent scene outside the branch gave local residents something concrete to think about.

As part of a \$170,000 branch reconstruction project, a low loader and crane were used to remove the dismantled concrete strongroom.

The branch is operating in temporary premises until reconstruction is completed.



### WANTED

News and photos  
about staff mem-  
bers....  
their sporting ac-  
chievements and  
unusual interests  
or hobbies.

Humorous inci-  
dents from eve-  
ryday life from  
branches and  
Head Office de-  
partments.

HELP PUT MORE VARIETY INTO  
YOUR MAGAZINE





## Mansfield: 'Lifer' Honor

Senior accountant Garry Jarvis was recently made a life member of Mansfield Badminton Association in recognition of his services as a player and promoter of the game.

Garry, who has been president of the Association for the past four years, spent an average of 20 hours a week last year organising competitions.

He estimates that more than 100 young local people have taken up badminton since the Association was formed six years ago.

• Garry Jarvis, Badminton booster.

## Mt. Eliza Speaker Heads West

Branch clerk Peter Simmons, 22, will this month travel to Perth to compete in the Apex National Public Speaking Championships, after winning a recent competition organised by the Southern Peninsula Apex Club.

Peter has been a member of the club for the past four years, and has won various contests by speaking on a wide variety of social topics.



Speaker Simmons

## Brunswick: A1 Takes 3 for Jaycees

Senior accountant John Nunn received various prestigious awards on behalf of the Doncaster Jaycees at a recent national convention held in Queensland.

John, who is president of the Doncaster club, accepted three awards, including the Outstanding Australian Jaycee Chapter Award for 1981.



• John Nunn is presented with the Australian Jaycee Chapter Award for 1981 by national president Mr. Bill Phillips (right).



• Sharon Tredrea (left) and Raelee Thompson arrive at Melbourne Airport with the World Cup for Women's Cricket (SUN photo).

## Kew East: Sharon's Triumph!

Sharon Tredrea, branch accountant, returned triumphantly to Australia on February 9, after captaining the world's best women's cricket team to victory in New Zealand. The Australian side took the international championship title by defeating England in the final match at Christchurch. In the 35-day tour, the Oz girls won 11 of their 12 matches, and tied one with England. They also won all five games played against provincial women's teams.



## Warragul: Staff Goes Old Time

Staffers got into the spirit of Warragul's recent Shire Centenary celebrations by donning period garments. Pictured (left to right) Peter Schmidt, Brian Baker, Dianne Mumford, Jenny Cain, Mariece McIntosh, Annette Van Rysbergen, David Polson (Manager), Marita Kingston, Donna Armstrong, Chris Murphy, Tracey Carne, Wendy Purton, Graeme Andrew, Tracey Attwell, Jeff Tolley, Con Raffa.





**SOUVENIR CUFFLINKS** were presented to Shire President Cr. Ted Hattam by our General Manager, Mr. Harry Torrens (right) at Leongatha 'new premises party'. At left is branch manager Neil Clement.



**BEAMING BRANCH GIRLS** helped make our Leongatha new premises opening a success by acting as hostesses. From left: Julie Bray, Jenny Best, Linda Donaldson, Faye Young and Mary Bongers.

## NEW LOOK FOR LEONGATHA

Our new, \$250,000 Leongatha branch was officially opened in February at a social function attended by local members of Parliament, councillors and customers.

Cr. Ted Hattam, Shire President, praised the Bank for its foresight in providing such a spacious building. He

said that Leongatha was one of the largest lending branches in Victoria.

General Manager Mr Harry Torrens confirmed the branch's lending record. In fact, he said, it surpassed the lending of branches in many larger towns.

## APTITUDE TEST FOR BANKERS

— (To be completed within two hours).

- History:** Describe the history of the Papacy from its origins to the present day, concentrating especially but not exclusively on its social, political, economic, religious and philosophical impact on Europe, Asia, America and Africa. Be brief, concise and specific.
- Medicine:** You are provided with a razor blade, a piece of gauze and a bottle of Scotch. Remove your appendix. Do not suture your wound until your work has been inspected. You have 15 minutes.
- Public Speaking:** 2,500 riot-crazed immigrants are storming the local Citizens Advice Bureau. Calm them. You may use any ancient language except Greek or Latin.
- Biology:** Create Life. Estimate the differences in subsequent human culture if this form of life had developed 500 million years earlier, with special attention to its probable effect on the British Parliamentary party system. Prove your thesis.
- Music:** Write a piano concerto. Orchestrate and perform it with flute and drum. You will find a piano under your seat.
- Sociology:** Estimate the sociology problems which might accompany the end of the world. Construct an experiment to test your theory.
- Engineering:** The disassembled parts of a high-powered rifle have been placed in a box on your desk. You will also find an instruction manual, printed in Swahili. In 10 minutes a hungry Bengal tiger will be admitted to the room. Take whatever action you feel appropriate. Be prepared to justify your decision.
- Political Science:** There is a red telephone on the desk behind you. Start World War III. Report at length on its sociological aspects, if any.
- Philosophy:** Sketch the development of human thought; estimate its significance. Compare with the development of any other kind of thought.
- General knowledge:** Define the Universe. Describe in detail. Give three examples.

**NOTE:** A pass mark of 85 per cent is set.





## Meet our new Managers



### **R. DERHAM: Relieving Staff**

Roger, who was born in Sunshine and educated at local schools, has spent much of his banking career in the western suburbs. For relaxation, Roger enjoys fishing and is a member of the Victorian Game Fishing Club. His other interests include social games of squash, and camping with wife Maureen and their two children.



### **M. J. O'CONNOR Assistant Manager/Melton**

Mick, a former member of the Australian Boys' Choir, still sings with a church group and as a soloist at weddings. He is a Life Member of Maribyrnong Cricket Club, and has played over 200 games of football with local sides. Mick and his wife are active on church and sporting committees. They have two young daughters.



### **R. A. ADDISON: Relieving Staff**

Bob commenced his banking career in 1959 at Brighton North, and since then he has served his promotional appointments at a variety of branches. For relaxation Bob enjoys gardening. His sporting interests include golf and tennis. He is married with three children aged 10, 13, and 15.



### **J. W. DENNISON: Assistant Manager, Mooroolbark**

John's latest appointment is a return to home territory, where he formerly served as an A2. He has been a resident of Mooroolbark for the past 12 years. John has spent much of his leisure time in the past five years building a holiday home on Phillip Island. He enjoys social games of tennis, and recently joined the Manchester Heights Club. John is married with one daughter.



### **R. J. R. KINNANE: Assistant Manager, Box Hill**

Until recently, Roy was treasurer and a member of the Warrandyte North Rural Fire Brigade. He is currently assistant coach and umpire for the Warrandyte under-10 junior football Club. For relaxation, Roy enjoys social games of squash and tennis, swimming and gardening. He is married with two young children.

## DE-LIGHTED!

Overheard in electrical shop:

**Customer:** "Have you any four-volt, two-watt globes?"

**Shopkeeper:** "For what?"

**Customer:** "No, two!"

**Shopkeeper:** "Two what?"

**Customer:** "Yes."

**Shopkeeper:** "No."



## On the Way Up

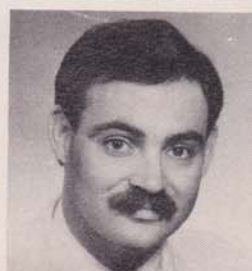
*Here are our newest classified officers,  
promoted in recent months to  
Accountant 3 status:*



**ALLEN DAVID**  
Branch Banking Dept.



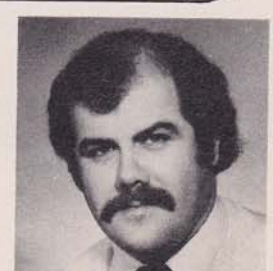
**LES SHORE**  
Collins Street East



**PETER ALLEN**  
International Dept.



**RAY CARUANA**  
St. James



**ANGELO SERRITELLI**  
Brunswick West





• 1880's LOOK for Carlton staffers lined up outside the branch on their centenary celebration day. Left to right: Bruce Mackenzie, Debbie Bourke, Gordon Riley, Christine Sporn, Jim Graham, Peter Wells, Jim Yates (Manager), Luisa Kalac, Wayne Crawford and Maria Taranto.

## CENTENARY CAPERS AT CARLTON

Fifty guests, mainly from local business firms, attended last month's centenary celebrations of Carlton branch.

Earlier, staff members in colonial dress visited shops in Lygon Street, distributing souvenirs, and branch manager Jim Yates hosted a tea-and-cake get together for 30 longtime customers.

The branch, repainted for its centenary, was festooned with external banners proclaiming '100 Years of Service'. The banking chamber was dressed up with historic display material, potted plants, and blue and white rosettes.

Executives attending the function included Messrs. Alan McNaught (Deputy General Manager, Administration) Scott Walters (Deputy Chief Manager, Branch Banking) and Brian Kincade (Chief Manager, Lending).

Mr. McNaught told the gathering: "Carlton branch has prospered well in the past 100 years, and has outgrown two buildings on the present site.

"We had to remove its original fittings in 1978 to allow expansion of teller and interview facilities, but those historic old counters will have a new lease of life in a permanent home.

"The Bank proposes to give them pride of place in a State Bank Museum, to be established in State Bank Centre when the building is completed."



• HISTORIC CARLTON branch at the corner of Lygon and Elgin Streets was repainted and decked with banners for its centenary occasion.



• CEREMONIAL CAKE-CUTTING by Miss Gladys Kenny, holder of the oldest operative Carlton account (opened 1908) under supervision of manager Jim Yates.

## Jealous Husband Bashes Banker



Annuitant Bill Bourke, 73, of Carlton, who served at Carlton branch in 1941-42, has supplied the following account of a funny incident from that period:

"A particular passbook was urgently needed for inspection and correction. The register was plainly marked 'no correspondence to private address'. So the manager despatched Don Henry to try and get the passbook by personal visit. Unknown to us, the lady in question (whose passbook was required) was suspected by her husband of having a boy friend. When Don approached the door of the house he was set upon by the husband, who had been hiding in the garden spying on his spouse.

"Don struggled loose from his assailant, and, leaping the low brick fence, headed for the branch. He arrived very shaken and breathless after about a mile run along Lygon Street.

"The boss asked him why he hadn't taken a tram back, and D. Henry replied, in very caustic tone: 'Take a tram? I **passed** two trams on my way'."





## OUR '82 SWIM SQUAD

We did well to finish third (out of eight teams) in the Inter-Bank Swimming Carnival at Richmond Baths on February 26. Pictured up front are Adrian Murrie (son of John, Bankcard Dept.), Sharnie Digby (daughter of Max, Emergency Staff). Behind them (from left to right) are: Sally McAninly (Records, Dandenong), Jackie Swayn (Timboon), Russell Giovanni (Lara), Susan Lade (Records, Dandenong), Carole Hallowell (Altona North), Mark Nolan (Lara), Rosemary Anlyan (Blackburn), Sharon Franklin (North Melbourne), Brian Wallace (Echuca), Ann O'Leary (Bankcard), Geraldine O'Toole (Ormond). Absent for photo: Terry Coombs (Queen Street), Ken Cooper (Balacilava), Andrew Gysberts (Fairfield), Geoff Owen (Caulfield West).

Colac:



### Molly's Milestone

Manager Michael Burke, on behalf of his staff, recently made a presentation to assistant manager, Molly Moloney, in recognition of her 25 years' service at the branch. Molly was given a sapphire necklet during a barbecue picnic at Colac racecourse.

### 'Jigsaw' Puzzle Follows Plane Crash



When a light commercial plane exploded in flames near Mildura on February 17, the pilot was burned and injured, and much of his freight was destroyed or damaged.

A courier bag containing cheques, deposit transfers, etc., consigned to our branches in the Mildura area was rescued from the flames, and some of the documents were able to be salvaged.

Chief Accountant's Department staffers at State Bank Centre later tackled the messy job of piecing together charred fragments.

**SALVAGE TEAM:** Pictured (from left) while sorting out charred cheques and vouchers in Chief Accountant's Department: Peter Coltish, Chris Briffa and Graham Kemp.



# We Give Boost to Small Business

STATE FINALIST



• THE MINISTER FOR ECONOMIC DEVELOPMENT, Mr. Jim Ramsay (right) joined our General Manager, Mr. Harry Torrens, in an inspection of the Bank's "Small Business" display.



• CHRISTINE KENNEDY of the State Bank Centre branch, posed with a dummy "MR. FLIM FLAM" in one of our Small Business display units. (The gorilla [top left] is also a dummy).

The Bank demonstrated its support for the small business community last month by staging exhibits featuring Victorian finalists in the 1981 National Small Business Awards Competition.

The display, in the spacious Bourke Street lobby of State Bank Centre, was officially opened by Mr Jim Ramsay, Minister for Economic Development.

Earlier, our General Manager, Mr Harry Torrens, told an invited audience of small businessmen and leaders of industry and commerce:

"Many people are still unaware that the Bank is empowered to give financial help to businesses, both small and large.

"There is no area of business financing in which we do not now participate.

"Recent demand for this category of our services has been less than we are equipped to handle, so we are now ready to welcome business finance enquiries."

Mr Ramsay told the gathering:

"The State Bank display is a keynote feature to launch Small Business Week. All exhibits reflect the flair, imagination and skill of the participating firms."

Mr Ramsay said he was very pleased with the level of support which the Bank had already given — and was prepared to give — to small business growth in Victoria.



# HOLY BULL!

How would a modern public service bureaucrat write the Bible's famous 23rd Psalm?

The following version, concocted by Oxford University students, was published in THE TIMES, London, last April:

## BIBLE VERSION

"The Lord is my shepherd, I shall not want. He maketh me to lie down in green pastures; he leadeth me beside the still waters. He restoreth my soul; he leadeth me in the paths of righteousness for his name's sake.

"Yea, though I walk through the valley of the shadow of death, I will fear no evil; for thou art with me; thy rod and thy staff they comfort me.

"Thou preparest a table before me in the presence of mine enemies; thou anointest my head with oil; my cup runneth over.

"Surely goodness and mercy shall follow me all the days of my life; and I will dwell in the house of the Lord for ever."

## BUREAUCRAT VERSION

"The Lord and I are in a shepherd/sheep situation, and I am in a position of negative need. He prostrates me in a green belt grazing area; he conducts me directionally parallel to non-torrential aqueous liquid. He returns to original satisfaction levels my psychological make-up; he switches me on to a positive behavioural format for maximal prestige of his identity.

"It should indeed be said that notwithstanding the fact that I make ambulatory progress through the umbrageous inter-hill mortality slot, terror-sensations will not be initiated within me due to para-ethical phenomena. Your pastoral walking aid and quadruped pickup unit introduce me into a pleasurable mood-state.

"You design and produce a nutriment-bearing furniture-type structure in the context of non-cooperative elements; you act out a head-related folk ritual employing vegetable extract; my beverage utensil experiences a volume crisis.

"It is an ongoing deducible fact that your inter-relational empathetical and non-vengeance capabilities will retain me as their target focus for the duration of my non-death period; and I will possess tenant rights in the housing unit of the Lord on a permanently open-ended time basis."



## Puzzle Picture

Can anyone identify the two men on the left of this old snapshot? It was taken in the yard of Newport branch between 1925 and 1930. The fellow on the far right is believed to be H.P. Riddell, and the seated gentleman is C.S. Guthrie, then manager of the branch.

## Calling Annuitants

There are now nearly 600 retired officers on STATESMAN'S mailing list.

Please send to 'Grapevine' your news, reminiscences and any other contributions

## Gone Fishin'

Recent and approaching retirements

JOAN FREEMAN (Marketing Dept.)

KEVIN KERR (Ballarat)

BOB FEWSTER (Wendouree)

LLOYD JONES (37 Queen St.)



## PUZZLE ANSWERS

1. SEX CHANGE: CLAP, CLIP, SLIP, SLIT, SLOT, BLOT, BOOT, MOOT, MOST, MOSS, BOSS, LOSS, LESS, LASS.
2. YESTERMORROW: Tuesday.

## R.I.P. Someone Else

We were saddened to learn of the death of one of our most valuable club members: Someone Else.

'Someone's' passing creates a vacancy that will be difficult to fill. Else had been with the club since inception. He did far more than a normal person's share of the work. Whenever there was a job to do, a committee to be chaired, or a meeting to attend, one name was on everyone's lips, "Let Someone Else do it."

It was common knowledge that Someone Else was among the largest contributors of his time to the club whenever there was a need for volunteers. Everyone just assumed Someone Else would volunteer.

Someone Else was a wonderful person — often appearing superhuman, but an individual can only do so much. Were the truth known, everybody expected too much of Someone Else.

Now Someone Else is gone! We wonder what we are going to do. Someone Else left a wonderful example to follow, but who is going to do the things Someone Else did?

When YOU are asked to help, remember — we can't depend on Someone Else!





## 30 YEARS AGO!

Their hair was noticeably darker and thicker in 1952, their figures slimmer, and their faces less wrinkled . . . but most of these 'SSB' footballers are still clearly recognisable today as 'flashbacks' of their present selves.

The photo of our 1952 'B' Grade Amateur side, supplied by relieving manager, Joe Cullen, shows:

BACK ROW (left to right): Neil Cathcart, Don Daley, Neil McNeill, Graham Jenkin, Norm Dean, Don Maxwell, John Haines, John May, Bernie Sparkman, Barry Johnson.

CENTRE (left to right): Don Younger, Ray Leason, Joe Cullen, Alan Ferguson (non-Bank) Ken Gellatly, Tom Supplitt, Ron Grubb.

FRONT (left to right): Tony Cushing, Alan Etherton, Brian Palmer, Reg Oakley, Byron Hill.

## *They Roasted While They Toasted Peter Wynd!*



**PRESENT FOR PETER:** Bank Social Secretary Peter Wynd pictured with his presentation tray and goblets at Albert Park oval, where almost 200 wellwishers staged a barbecue to celebrate his 18 years of service to the Bank Football Club. At left is club coach Geoff Cameron (Glen Iris branch). Also pictured: District Manager Byron Hill (centre) and Montmorency branch manager Alan Guy.

Forty degree heat did not deter almost 200 Peter Wynd well wishers from attending a barbecue in his honor at the Bank's Albert Park oval on February 7.

Peter is the Bank's fulltime social secretary, headquartered at State Bank Centre.

The get-together was organised as a tribute to his 18 years of service as a player, official and supporter of the State Bank Football Club.

Past and present players, some from as far afield as Foster in Gippsland, applauded as Peter accepted a gift of silver goblets on a tray. It was presented by former club secretary Alan Guy, following speeches by former coach Byron Hill and this year's new coach Geoff Cameron.

**Footnote:** The heat of the day was so searing that lighting of the indoor barbecue was almost unnecessary. Steaks could probably have been grilled to 'medium rare' simply by putting them out in the sun for a few minutes!