

## General Manager's Christmas Message to Staff

As 1979 draws to a close, I would like to wish all members of the staff a Merry Christmas and a Happy New Year and to express the hope that you and your families enjoy the festive season. In so doing, I take the opportunity to acknowledge the contribution all have made, whether you be in branches or Head Office Departments, to the success of the Bank's operations during the year. The Bank's image in the eyes of the general public derives not only from the nature of the facilities provided but also from the manner in which service is given. That this image is one of the Bank's strengths is a tribute to the cheerful and efficient service which has been rendered.



General Manager, Mr Harry Torrens

Round-the-Clock Banking, U.S. Style

## **Tillie The Teller Never Sleeps!**

This photo (taken by Chief Manager Marketing Trevor Craddock on a recent visit to the U.S.) shows an automatic teller serving bank customers at a small shopping centre in Atlanta, Georgia, at 2.30 on a Saturday afternoon.

'Tillie' is one of thousands of automatic teller machines (A.T.M's) now operating 24 hours a day, 7 days a week, in America and Europe.

To operate one of these 'alltime' tellers the customer first inserts a plastic account card into a slot. This opens the front of the machine, revealing a simple keyboard, a screen and a series of buttons. The customer 'keys' in his/her secret code number, and presses appropriate buttons for the transaction. A central computer then activates the machine.

'Tillie' — typical of A.T.M's — provides the following services:

- Dispenses cash withdrawals up to \$200 per day from passbook or cheque accounts.
- · Accepts deposits of any size.
- Dispenses cash advances on charge card accounts.



- Transfers money from one account to another.
- Prints out current balances of savings or cheque accounts.
- Accepts loan and charge card repayments.
- Prints out a 'thank-you' message after every transaction.

Some A.T.M's do more: they deposit part of the amount of a pay cheque, then dispense the remainder in cash. Early this year, an independent American researcher reported that more than 10,000 A.T.M's were operating in the U.S. About 50% of automatic transactions occurred at weekends, and another 25% before or after weekday banking hours.

According to a submission last July to the Committee of Inquiry into Technological Change in Australia, Australian banks are likely to install 200 to 300 A.T.M's by 1981-82, 'assuming reasonable acceptance by the public'.

#### Statesman

Managing Editor TREVOR S. CRADDOCK Editor BILL PATEY Associate Editors TOM SEDUNARY PAM WALLBRIDGE Designer DARMA EVANS FRONT COVER: Santa Sally: Sally Chandler, of head office Chief Accountant's Department, donned a Christmasy cap as a gesture to the approach of the festive season.

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STATESMAN is produced at two-monthly intervals by the Public Relations section of the State Bank.

STAFF COMMENTS on the magazine are invited. The editorial team welcomes suggestions for articles and pictures, nominations for Staffer and Smiling Teller of the

Month, wedding photographs and contributions to Around the Branches, State Secrets and Teller Talk. Column paragraphs published earn \$3 for contributors.

All correspondence and contributions should be addressed to The Editor, Statesman, Box 267D, Melbourne. (Phone 60 0531.Ext. 329, 312 or 444).

#### 'Welcome Back, Riggers'



 Above: Supervisor John Rigby, just back after 7 months of sick leave, almost suffered a relapse when suddenly confronted by a singing, cake-carrying dancing girl.

• Below: 'Riggers' workmates, who organised the welcome back presentation, joined in singing 'For He's a Jolly Good Fellow' just after this picture was taken.



When Mortgage Loans Department Supervisor John Rigby resumed duties on October 22 after a 7-monthillness and convalescence, he was greeted by a singing 'bunny' girl and presented with an illuminated chocolate cake inscribed 'Welcome Back Riggers'.

John's workmates organised his surprise 'back to work' by hiring the glamorous greeting girl. Bearing aloft a cake decked with sparklers, she made a dramatic entrance into the Mortgage Loans back office area and serenaded the flabbergasted Supervisor with a chorus of 'Hello Rigby', to the tune of 'Hello Dolly'. The curvaceous cake courier then led assembled staff in a rousing chorus of 'for He's a Jolly Good Fellow'. Finally, to a round of applause, she planted a kiss on John's blushing cheek.

John later confessed in a thank-you speech that the only previous occasions on which he had been so nervous were his first day in the Bank and his wedding day.

#### State Banker Is New Victorian Soccer Chief

John Dimtsis, Migrant Promotions Officer, head office Marketing Department, was recently elected President of the Victorian Soccer Federation . . . replacing his old friend Mr Theo Marmaras, who had resigned the post due to ill health.

John has been well known in soccer circles, especially the Greek community, for many years, mainly through his involvement with the former Fitzroy United Club.

He will be V.S.F. President for two years. John received the Sunday Observer's 'Man Of The Week' award following his election to the 'soccer summit'.



 JOHN DIMTSIS (right) new Victorian Soccer Chief, pictured with his predecessor and longtime friend in the Victorian Greek community Theo Marmaras.

#### New \$310,000 Office At Castlemaine

Our new Castlemaine branch premises, officially opened on November 20, have been highly praised by customers for:

- · Convenient heart-of-town location
- Attractive architecture, incorporating pillar verandahs, to blend with surrounding buildings
- Spacious, air-conditioned interior with private interview facilities and provision for six teller operation.

Declaring open the \$310,000 building, Mayor Tony Daniell told manager Bob Fewster and more than 130 local citizens:

'I congratulate the State Bank on a noteworthy achievement. This building was designed to harmonise with a substantially colonial-style landscape, while providing the efficiency and comfort expected of a modern banking complex.'

Referring to the demolition of an old, dilapidated building, 'Harold's Corner Store', which previously occupied the site, Cr Daniell said:

"In the early stages of the project there was some protest from a particular group of residents who were not really in possession of the facts.

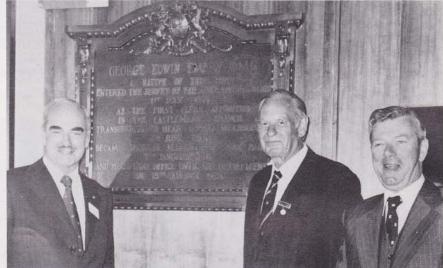
"Council's own consulting engineers were in complete agreement with the Bank's engineers that it would not be possible to incorporate the old building within the new one".

The Bank's General Manager, Mr Harry Torrens who attended the opening function with several senior executives, told guests: 'We opened our doors in Castlemaine almost 125 years ago to cater to the gold rush population. It was our first inland branch and our fifth office in Victoria.

'The State Bank owes a lot to the people of Castlemaine for the support they have given us over the years. So we have tried to put something back into the City through our loans.

'In recent years we have lent some \$3 million to Castlemaine people for homes and personal needs. We have also aided the local Council and the Sewerage Authority with substantial longterm finance at moderate interest rates.'





TOP: New Castlemaine branch premises, in centre of town, were designed to blend with surrounding architecture.

MIDDLE: Spacious, air-conditioned banking chamber has provision for six-teller operation.

LOWER: General Manager, Mr Harry Torrens (left) and branch manager Bob Fewster (right) posed with Castlemaine Mayor Tony Daniell beside a plaque commemorating the Castlemaine origins of George Emery — the longest-serving general manager in the Bank's history.

#### CAR-TALK

— by TS

• SIGMA SUMMED-UP: With Chrysler's Mitsubishi Sigma setting sales records for four-cylinder cars, CARTALK decided to take a closer look. Test car was a GL automatic sedan, powered by the much publicised 2000 cc 'Astron' engine undoubtedly the car's outstanding feature. Responsive and quiet-running, the motor mated superbly with a silky smooth slush-box, to provide an ideal formula for urban driving. Less impressive, though, was the slightly vague steering (not as bad as previous Mitsubishi vehicles) and the way that the Sigma knelt at the front under moderate braking. The anchors themselves were beyond reproach . . . light and progressive. Body styling, though fashionable, isn't truly modern because the driver's outward vision is restricted by fairly thick windscreen and rear pillars. However, one doesn't reach quite the same level of claustrophobia experienced, say, in a Datsun 180B. The Sigmas's interior was unmistakably Japanese: well-equipped, beautifully finished and very plastic. Tinny-sounding radio and a few behind-the-dashboard rattles diminished the air of quality. Driver comfort was quite good, but the car needed a soft-feel steering wheel. Roomy, economical and a safe bet for longterm reliability, the Sigma would easily fulfil the needs of the average motorist. After all, it was for him (her) that the car was designed.

• FALCON FANCIED: Another recently tested current model was an XD Falcon GL sedan, in automatic form and with a rather thirsty 4.1 litre 'six'. The car impressed for several reasons, but mainly because it represented such an improvement over its predecessor. Though mechanically similar to previous models, the XD proved far more satisfying to drive, thanks to easier handling, better steering and dramatically improved vision. The new styling and high-mounted bucket seats give the driver a commanding view, making the car that much safer for all road users. The clean, squarish lines of the car enable the driver to see all four corners. Parking this Falcon was as easy as in an EH Holden or AP5 Valiant of the mid-Sixties. One possible demerit of the new body, with its increased glass area, is hotter summer motoring... strengthening the case for air-conditioning. Plus points include good ride, excellent brakes and plenty of stretching room for rear seat passengers. Finish is a bit rough in places. Wouldn't mind owning one of these new Fords, provided someone else was paying for the petrol.

• GETTING TYRED: Ron Deveson, of Doran's Tyre Service in Carlton, claims that he is offering to State Bankers Melbourne's cheapest price on Jack Brabham-promoted Goodyear Supersteel radials. Depending on wheel size, Ron can 'shoe' most vehicles for between \$36 and \$46 per tyre. His prices include fitting and computer balancing (usually a \$2,50 extra) and undercut a well-known discounter by around \$8 per tyre. Phone Ron for a quote on 347 8366, mentioning either the Bank or STATESMAN.

• MASTER MAPMAN: Never bother telling Paul Paterson (A3, Hampton Central) to get lost. He recently won the Victorian Navigators' Championship—for the third time. Teamed with top rally driver, Warwick Smith, Paul had built up an unbeatable lead halfway through the seven-event series from which the championship was decided. His previous victories were in 1976 and 1978.

Paul Paterson (Hampton Central branch) was in the navigator's seat when Warwick Smith's Lancer became airborne during recent rally through the Murray River flats.





BRANCH clerk obtaining a black light signature from a new customer told him 'Sign fairly firmly along this line, please'. The customer promptly obliged by signing 'Fairly Firmly'.

YOUNG male officer in south suburban branch knocked back a dinner invitation from two of his female workmates, claiming he was 'off color'. His face was certainly off color (bright red) when the girls 'sprung' him at the Armadale Hotel that same evening, with another woman.

WE asked in our last issue for branch reports of one cent withdrawal transactions. This was reprinted by Melbourne SUN columnist lan Mackay. Next day, an elderly customer went into one of our Heidelberg branches and withdrew a cent. We understand that the teller asked him 'And how would you like it, sir? Heads or tails?'

MANAGER of one of our larger city branches made a goodwill call at a Spencer Street hotel, but before he could introduce himself, the receptionist greeted him with "Oh, you've come about the job we're advertising." Our manager asked "What job is that?" "Yardman," she told him.

CUSTOMERS cackled in suburban branch when a teller borrowed his mate's NEXT TELLER PLEASE sign and rearranged the letters of PLEASE to read ASLEEP

EAST Suburban teller was asked for a branch cheque made payable to Diner's Club, and made it out to Dinah's Club.

WHICH head office accountant is known as The Locomotive, because all he does is run up and down, smoke and whistle?

HEAR about the bandit-who decided to put the money back? He was generous to a vault.

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#### TRAVEL TIPS



by Diana Roomer,
 Senior Consultant,
 Thomas Cook-State Bank
 Travel, Melbourne

#### Pointers on Passports

This is the first of a series of columns to take some of the worries and misunderstandings out of travel arrangements, for 'first-timers' especially. Australian Passports are needed for all travel except domestic (within Australia), cruises and travel to New Zealand.

To acquire a passport, you need an application form, obtainable from any Thomas Cook/State Bank Travel office, and two photographs of the size stated on the form (you cannot use photos from an instant photo booth, as these fade, and do not last the life of the passport, which is five years).

Next, you need a birth certificate (short version for adults, full version for children). If you are a married woman, and thus have changed your name since birth, you will need your marriage certificate. If you have changed your name several times, you will need to substantiate each change. Birth and marriage certificates are available from the Registrar at 295 Queen St., Melbourne.

For all married persons, consent of spouse is required on the back of the Passport Application form. Many people complain about this, but it was brought in to prevent people leaving the country and deserting their spouses, leaving them destitute, or running away from legal financial responsibilities. It was not done to irritate Women's Libbers, really! If nasty-minded spouses refuse to give consent, by the way, just to prevent people having a holiday and enjoying themselves, a magistrate will reverse this. One of the most misunderstood sections of the Passport application form is

headed Certificate regarding applicant. The whole point of this is to prevent someone using your private documents to obtain a passport in your name. Someone out of a list of qualified persons worthy of trust, (such as doctors, dentists AND BANK MANAGERS), declares that he has known you for at least 12 months, and signs the back of one of your photographs to verify your identity. (Bank Managers must use the Bank stamp under their signature.)

The completed application form, together with documents and photographs and a cheque for \$25 (payable to Collector of Public Moneys) goes to the Department of Foreign Affairs, corner of Spring and Latrobe Sts., City. The Passport will be posted back to the address on the form, unless a note is attached with your signature authorising a person or Travel Agent to pick it up. Travel agents charge a small fee for attending to these matters on your behalf, as it can be very time-consuming and is not really their responsibility, and requires them to employ messengers.

Many countries (New Zealand is an exception) require Entry Visas. A visa is not a piece of paper, it is a stamp in your passport giving you permission to enter a foreign country, and is a separate application, usually with a charge of several dollars and you must obtain it, before leaving Australia, from the relevant Consuls office (see Page 395 in the white phone book). Your T.C/S.B. Travel office will obtain visas on your behalf, for a nominal charge.

Any queries? Don't hesitate to contact me by phone or letter at McEwan's Annexe, 389 Bourke Street (Phone 67 6481).



# Travel Notes by Rob McGeehan, manager of Thomas Cook State Rank Travel office

Travel Notes by Rob McGeehan, manager of Thomas Cook-State Bank Travel office, McEwan's Annexe, 391 Bourke Street, Melbourne (Phone 67 6481).

#### Aussie Day' Weekend: \$135

#### CASINO CITY CAPER!

By special arrangement, Thomas Cook/State Bank Travel has obtained a limited allotment of rooms in Hobart for the Australia Day weekend commencing January 26.

#### The two night-three day holiday includes:

- Early morning flight (9.10 a.m.) from Melbourne to Hobart on Saturday, January 26, 1980.
- Transport from airport to Hadley's hotel (with disco) in the heart of Hobart (meals not included)
- Bus for night transport to Wrest Point Casino and return.
- Special hire car price for the long weekend can be pre-paid if required . . . it's an ideal way to visit the many historical attractions in easy driving range of Hobart.
- Child concessions (for under 12 year olds) are available for both fares and shared accommodation. Details on request
- PRICE TO STATE BANK staffers, annuitants and families: \$135 for twinshare . . . even cheaper if three share.
- Book now on 67 6481

#### **Branch Staff of the month**



Staff lineup, interests and activities (from left):
John McKinnon, manager (tennis, squash, golf) Christine Finegan, clerk (netball, swimming, driving her Fiat 124 Sports) Karin
Jensen, teller (weekly gym workout, sailing, fishing) Greg McNaughton, clerk (surfing, skiing, squash) Harvey Gude, A3 (district
Cub leader, 10-pin bowling, hockey, surfing).

#### **MIDDLE PARK:**

### "THEY'RE SUPER," SAY SENIOR CITS

Over the past 10 years, the staff of Middle Park branch has frequently attracted glowing tributes, for courteous, friendly service, from the neighbouring Elderly Citizens' Club. Despite changes in personnel, the branch has developed a tradition of fraternity with the large number of 'elderlies' who reside locally.

Manager John McKinnon, who recently succeeded Phil Denahy (now at Cobden), estimates that pensioners comprise around 70% of the branch clientele. He says:

"Obviously we have to recognise this important characteristic of our business, and try to satisfy the special needs of our customers. "The nature of banking has altered so much in recent times that it's sometimes hard for the older folk to adapt. Consequently transactions take longer.

"The staff have to show extra patience and understanding when they encounter incomplete forms, forgetfulness and special small change requirements. Pension day, of course, is very busy."

#### Contented Customer 'Quotes'

Here are extracts from thank-you letters received from members of the Middle Park Elderly Citizens Club during the past 10 years:

'I'd like to commend the atmosphere and esprit de corps of your Middle Park branch. Much helpful and friendly advice.'

'Once again we commend the courtesy and efficient service.'

'The new boys seem quickly to have moulded to the example established by the longer-serving Boss and his Boss teller.'

'Person-to-person kindness. They are a friendly lot. Many little problems have been de-fused.'

'Willingness to oblige. A little kinder that officially called for.'



#### FREE 'ROLLS' FOR TERM DEPOSITORS!

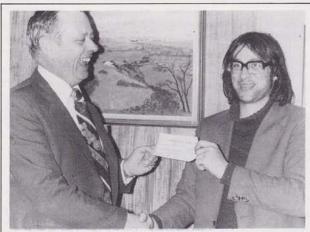
The East New York Savings Bank, in a bid to attract funds, recently offered a free Rolls-Royce Silver Shadow, valued at \$84,000, to every depositor prepared to invest \$160,000 for 8 years.

There were two catches: 1. NO INTEREST was payable on the \$160,000. 2. The Rolls would be treated by the government as Income and would be taxed as such. (Other American savings banks have been offering everything from toasters to telly sets to woo new term depositors.)



# Around the Branches

by Tom Sedunary



 Manager John Spencer (left) happily receives Michael Husson's big Soccerpools credit.

(Photo by courtesy Portland Observer.)

# Portland Goodwill 'Wins' \$334,000

When unemployed local lad Michael Husson, 19, scooped Soccerpools in October, it proved to be a big 'win' for the branch too.

Michael placed his \$334,018 windfall — less \$20,000 for a new Rover — on term deposit.

Despite pressures from a rival city bank, he chose our branch to manage his money, because of helpful service and advice previously given the Husson family by Manager John Spencer and staff.

Michael has since made it known around town that the State Bank is "looking after" him.

"The Bank has gained much prestige in Portland by attracting the proceeds of Michael's much-publicised Soccerpools win," says John.



#### Mooroopna

#### Country Cricket Captain

Clerk Alan Lanyon, 18, was elated when named captain of the Goulburn Valley Cricket team to compete in the Victoria-wide International Harvester Competition, Alan, who last season played in the Victorian Country Colts (V/21)opens the batting for Tatura in the Kyabram Cricket Association. He was one of only three Association players to make the Goulburn Valley squad. (Photo by courtesy Kyabram Free

#### **Cotham Moving House**

The staff literally worked overtime to pack, and then unpack, stationery and office equipment when the branch moved recently to new air-conditioned premises.

Although the four teller, \$170,000 bank was only four doors away, the big shift required just as much preparation as for a transfer across town.

However, manager Bernie Herridge says that the extra work was well worthwhile.

"Our customers have benefited greatly from improved comfort and service, while we are enjoying better working conditions and amenities," he says.



Clerks Jeanette Robinson (left) and Pascale Arnaud unload a box of stationery at their new branch premises.

(Photo by courtesy Age Suburban Newspapers.)

#### Keysborough

#### **Around the Branches**

Staff ingenuity solved a problem recently when Keysborough Shopping Centre management refused to allow curtaining of the branch manager's office window. Staffers came up with the idea of a 'wall of greenery' which provides some degree of privacy for customers during interviews with manager John Williamson.



# ROTTWEILER

#### Winchelsea Timber!

A display of timber craftwork entitled 'Wood on the Move' was staged at the branch by the Craft Teachers Association in conjunction with the Ministry of the Arts in Victoria. It created considerable interest among customers, and attracted class visits from the local school.



Pictured are branch manager John East with relieving manager Neil Malcolm.

#### **Heathmont Anna's Pride**

Staffer Anna Gissing was so proud of her Rottweiler's success at the Royal Melbourne Show that she sent a photo for STATESMAN, with the following report:

"My Rottweiler bitch is 15 months' old, and her show name is Grunvald's Dschutzengl. At home we call her Ebony. In her very first appearance at the Royal Show she was adjudged the 'Best Junior Rottweiler Bitch', and I'm still bragging about her!"

#### Yarrawonga

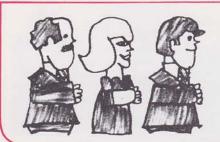
#### Year-Round Footy Fan

Although footy season has long finished, clerk Mandy McDonald, 20, has year-round involvement in the game. She is a member of Yarrawonga Football Club's Ladies' committee, which, during the off-season, helps to run Club fund-raising activities. During winter, Mandy and her committee sell refreshments at 'home' matches and cater for all club functions.

Towards the end of last season, Mandy represented the Club in the 'Miss Ovens and Murray' quest. Although she didn't win, Mandy "had a ball" at the Judging social — a champagne breakfast at which the League's best and fairest player was announced.

(Photo by courtesy 'Yarrawonga Chronicle')





#### Meet our new Managers



S. E. MOORE, Personal Loans Department

Steven recently returned from a 5½ year stay in London where he enjoyed many hours attending the theatre. His interest in acting extends over a 20 year period and he was a member of a theatre group in Williamstown. Classical music and literature are bachelor Steven's other spare time interests.



B. E. WHITE, Assistant Manager, Mitcham

Bruce needs no introduction to those affiliated with the State Bank Golf Club, which he virtually ran a few years back. He once held the Club's lowest handicap for a left-hander. Over the years Bruce has scored more than 100 golfing trophies. His other sporting interests include tennis — both court and table varieties.



K. J. RISELEY, Clunes

After many suburban appointments Kevin, his wife and three young children are looking forward to becoming involved in rural life. As the family enjoy visits to historical sites they will find plenty of scope in the old gold-mining town of Clunes. Kevin's other spare time interests include social games of tennis and golf.



R. GRANT, Assistant Manager, Moonee Ponds Rick was appointed accountant Grade C at Moonee Ponds branch in September 1978, his

third stint at the branch in 13 years. Since commencing his career 20 years ago, he has served mainly at north-suburban offices. During his spare time, Rick enjoys fishing and camping with his wife, Valerie and their two young children.



W. T. MACKAY, Assistant Manager, Cranbourne Terry is a keen golfer. He has been treasurer of the Bay Golf Club, a social group, for three years. On

Bay Golf Club, a social group, for three years. On another administrative plane, Terry is a member of a planning committee formed to establish a new primary school at Frankston North. Terry and his wife Judith have four daughters aged from seven to 13 years.



R. B. MILLICHAMP, Assistant Manager, Warragul

Since moving to Warragul little more than two years ago, Bob and his family have become closely involved with many community activities. At present Bob is a member of the West Gippsland Football Umpires Panel, and secretary/treasurer of a local junior football clinic. He also keeps the books of a charity organisation which cares for over 60 retarded children and adults.



B. DICKENS, Conference Leader, Staff College Bernie is not biased, but he prefers lawn bowls as

his sporting pastime. He was club champion at Heathmont in 1977 and 1978, and has his sights set on winning the same title at his new club, Doncaster. Bernie relaxes by swimming and reading science fiction. He and his wife Phyllis have sons aged four and one.



J. K. HALLO, Assistant Manager, Southland Centre

Although John retired recently from competitive athletics, he is still actively involved with the sport. He coaches junior members of the Rosebud Athletics Club, and is president of the local Little Athletics Club. John is married with sons aged nine



L. A. TURTON, Assistant Manager, Titles Office Les spends a great deal of the summer months teaching his two sons to swim in the family pool. His other spare time activities include training of the Under 12 Fast Keiler Cricket Team and being a

His other spare time activities include training of the Under-12 East Keilor Cricket Team and being a keen supporter of the North Melbourne Football Club.



D. FORD, Supervisor, Elizabeth Street

Besides his own four children (aged from one to 11) David helps to provide facilities for hundreds of kiddies who attend a church school in Ringwood. As a member of St. Francis De Sales men's club, he helps to organise fund-raising barbecues, raffles and bingo nights.



I. H. PURCELL, Assistant Manager, Eltham.

lan has lived in Eltham for the past 14 years, so is no stranger to the area. He is a social member of the local tennis club and spends many hours helping junior players improve their games. Ian and his wife Joy have two young daughters. As a family they all enjoy gardening.



Miss M. E. MOLONEY, Assistant Manager, Colac Mollie is the Bank's first female country manager, and has served at Colac branch since

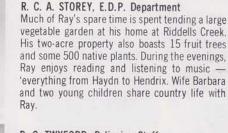
and has served at Colac branch since commencing her career 22 years ago. Although not a 'red-ragger' for women's liberation, she is delighted with the advances that women have made in the banking industry during recent years. During her leisure time she is a keen sportswoman, enjoys pottery, and is a member of the local historical society.



F. J. GUPPY, Supervisor, 45 Swanston Street Frank is interested in making sure children 'get into the swim'. He has partly completed a Vicswim Learner Teacher course, hoping to become involved in learner-swimmer programs. When he is not in the pool Frank and his wife Leonie, play competitive tennis with two northern-district clubs. They have a six-year-old son and a daughter, 4.



vegetable garden at his home at Riddells Creek.





B. C. TWYFORD, Relieving Staff

Bryan has been active as an amateur distance runner for many years and has competed in the metre Victorian Steeplechase Championship where he gained 4th place. He now coaches the Dandenong West Little Athletics team. Bryan, his wife Heather, and their three sons enjoy spending their holidays travelling around



H. F. LLOYD, Mortgage Loans Department

Harold retired recently from cricket after many years as a player and senior administrator of the Deer Park Club. In younger days he also played 300 games of football with Yarraville Y.C.W. His spare time is now mainly centred around family activities, and his three children's sporting interests. Harold is married to former Legal Department staffer Noeline Gamel.



A. BEARDSLEY, Recruiting Officer, Personnel Department

Alan joined the Bank at Mortlake in 1960, and rose through accountants' ranks with appointments at Manifold, Brighton East, General Manager's and Personnel Departments. His broad experience will prove valuable when interviewing recruits for a variety of Bank positions. Alan and his wife Heather have daughters aged nine and 11 years.



J. COSTELLO, Assistant Manager, St. Vincents' Hospital

Adrian has been a member of Our Lady's Wattle Park Tennis Club for the past 14 years, and presently holds the position of Vice-President and selector. When their two young children begin schooling, Adrian and his wife Yvonne hope to become actively involved in community groups.



LONDON, Fri., AAP — A Lincoln man, unhappy at being given a parking ticket when his car had broken down, paid the \$20 fine with a cheque written on a 90 kg concrete slab.

Yesterday he received a \$40 bill for damage caused to a court office counter.



W. J. WARD, Assistant Manager, Rosanna

For the past four years, Bill has been on the Montmorency Junior Football Club committee, and as team manager, he assists with the training and coaching of young players. He is also a member of the Aviculture Society, taking a keen interest in the breeding of Finches and Quail. Bill and his wife, Beverley, have three children ranging in age from 9 to 15.



L. WRIGHT, Elizabeth Street

After completing a five-year course as a football trainer with the V.F.L., Les found his skills very much in demand. He now treats a variety of muscular, ligament and nerve injuries for players from six football clubs, three netball groups, and private patients from all parts of Melbourne. His wife and three children (aged six to 13 years) share a keen interest in most sports.



N. J. GILLICK, Relieving Staff

During the winter months Noel spends his spare time playing hockey with the Doncaster Hockey Club. Over the past 20 years he has been a foundation member and Treasurer. At present, he coaches junior hockey players. In the warmer weather Noel, his wife Dorothy, and their two young children spend weekends at their holiday house at Rosebud.



R. D. DAWSON, Assistant Manager, Belmont Ron commenced his banking career at Norlane, and with the exception of a brief spell at Benalla,

has worked exclusively at branches in the Geelong district. Outside office hours, he is an administrator and life member of two country basketball associations. Ron and his wife, Pauline are proud parents of two teenage girls and a nineyear-old boy.

#### Another Hole-In-One

Further to our recent reports of holes-in-one scored by Bank golfers, we have been informed of another: Peter Stephens, 18-year-old teller at Beaufort branch, holed in one on the local course (10th hole) during a Canadian Foursomes event. Peter, who plays off a handicap of 20, used a 6 iron on the 145-metre hole. Our informant: Doug Jeffery, manager, Beaufort.

- 1. LOPPED: Complete the following words, so that each ends in the same three letters: CO-MO-AU-DA-
- 2. RELATIVITY: 'I wish to arrange a birthday banquet' Professor Paradox told the headwaiter. 'It's to be held in honour of my mother's aunt's only niece's husband's only daughter. (From 'Think', a SUN book by John Pinkney.)

Answers on Page 15



Here are our newest classified officers, promoted in recent months to Accountant 3 status:



PAM ABBOTT Highett



GLEN DOYLE Croxton



LORRAINE GALACHER Seymour



ROBERT ALLAN Geelong



TONY GREEN Overseas Department



YVONNE WARD Maffra



IAN McCALLUM Healesville



ROSALIE McKENZIE Current Loans



DENISE MATTHEWS William Street



SHARNEY BYRNE Fairfield



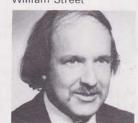
DARRELL WINNELL Seymour



CHRIS LEONARDS Preston



ADRIAN GLASCOTT Branch Mechanisation



GARRY MADDEN Balwyn North



PETER O'RILEY Kangaroo Flat



ROBERT ALLOTT Blackburn North



KEN TAYLOR Dromana



NICK VAVALLO Mt. Eliza



DAVID WALLACE Nyah West



PAUL GALIMI Mentone East



JIM FLYNN Chirnside Park



WARREN EVERETT Knoxfield



MARY AITKEN Pakenham



ROBYN **FEATHERSTONE** Rosanna



MICHAEL DOUPE Personal Loans Department



MARGARET DUMPLETON Dandenong Market



JOHN SUTTON Dandenong McRae Street

#### Staffer of the month

... GOODBYE GOM and GOM: After nearly nine years we have replaced our 'Girl of the Month' and 'Guy of the Month' features with STAFFER OF THE MONTH. Our aim: to increase reader interest by broadening subject and story scope. The STATESMAN editorial team welcomes nominations of suitable staffers, of any age or status, who have newsworthy personal achievements or spare time activities

# JOCKEY KYLIE - JILL OF ALL SPORTS

Mansfield branch clerk Kylie Dolling, 19, is a remarkable sportswoman.

At 15, she became one of Victoria's youngest licensed female jockeys, she is an accomplished rodeo rider, and a skilled participant in at least seven other, more conventional, sports.

Kylie is one of 70 female jockeys permitted to compete in ladies' events at meetings authorised by the Victoria Racing Club. To date she has ridden in about 60 races at country tracks for a dozen or so 'firsts', and numerous placings.

Kylie says that the lady jockey's lot is not a lucrative one. There's never any prize money. Instead, Kylie's successes have been rewarded with many trophies, including several bracelets, a couple of watches and a forest of lampshades. Kylie's keenness for racing stems from her love of riding. She rises early most mornings to ride for local trainers, and is always prepared to travel to distant country courses to compete in the relatively few events open to female jockeys.

Camp drafting, a form of rodeo, has been another successful form of competitive horseriding for Kylie. In gruelling tests of horsemanship and concentration, the camp drafter rounds up a small herd of steers, isolates one beast and then 'works' it through a series of 'witches hats'. At National Championships held recently at Mansfield, Kylie was judged 'Top Local Rider', ahead of both male and female competitors.

Despite her equestrian skills, Kylie's spare time activities are not all 'horsey'. She is an A-Grade squash player and

enjoys badminton, basketball and tennis. In addition, Kylie recently won the 'Best and Fairest' award in the local netball competition. She is also a keen water and snow-skiier.

Away from the sporting scene Kylie has distinguished herself as a capable and likeable bank officer.

Branch manager Bob McInnes says: "Kylie is a great asset to this branch . . . she is well known and immensely popular."





Kylie Dolling pictured during a camp drafting event at Maldon.

#### Our Lori Wins Two Trips

Lori Piccolotto of Central Clearing Section recently won return trips to Rome and Singapore, a gold watch, a silver tray and a \$200 leather handbag for raising more than \$18,000 for spastics and other charities.

Lori was adjudged Miss Veneto Charity Queen and Miss Italian Charity Princess for her fund-raising successes.



#### **Tie Power!**

John Molloy, an American fashion writer, conducted a 'begging' experiment to test public attitudes to wearers — and non-wearers — of ties.

Smartly dressed in a three-piece suit, white shirt and polished shoes — but with no tie — Molloy approached strangers in New York's Grand Central station, and asked for 75 cents to buy a trainticket. In an hour he collected a total of \$7.23. During the next hour, Molloy told the same hard luck story to passers-by, but this time he wore a tie. His 'take' was \$26, plus two offers of extra money from sympathetic listeners.

Molloy's conclusion: People believe that a man is much more worthy and deserving when wearing a tie than when he is tieless. Similar experiments at a score of universities had the same results. One experimenter who made \$300 in four days was sorely tempted to leave the campus and become a fulltime 'panhandler'.

- From 'TWA Ambassador' magazine.

# Volleyball Anyone?

The State Bank Volleyball Team, soon to begin its second season, will welcome new members, male and female, of any age up to 40 years.

Our team belongs to the Eastern Metropolitan Volleyball Association, which conducts weekly matches at Whitehorse Technical College, Box Hill, on Tuesday evenings.

In 1979 the State Bank volleyballers won 11 out of 15 games and finished fourth on the ladder

A great result, considering that most of the team members had not played since schooldays!

Their uniform (which at present has to be supplied at personal expense) comprises State Bank tee-shirt and windcheater, black shorts, white socks, rubber-soled shoes.

Prospective players are invited to contact Glenys Huyser or Zena Tolmie at Head Office Overseas Department. (Phone extensions 200 or 508.)

# Remarkable Coincidence

By sheer coincidence, relieving manager John Kelly recently handled three consecutive branch reliefs for members of the East family — in widely separated areas of Victoria.

First, John relieved John East at Winchelsea. Then he was sent to Monbulk to relieve Len East, and finally to Ashwood to relieve Graeme East. One of the East brothers was relieved for leave, the other two for illness. Our posting officers at Head Office Personnel department swear that John Kelly's relief postings were coincidental.





 Accountant Mick De Josselin helped organise the 'Outer Circle' display.

#### 'Puffer' Display

Much local interest was attracted by a recent Deepdene branch display featuring historic photos of Melbourne's 'Outer Circle' railway of the 1890's. Manager Roy Sudholz and Accountant Mick De Josselin obtained the pictures through the Australian Railway Historical Society. The display was expected to be 'shunted' to other branches along the old Outer Circle

(The Outer Circle line, from Oakleigh to Fairfield, via Ashburton, Riversdale and Deepdene, operated as a complete rail link for only two years from 1891, due to shortage of passengers. Its history has been preserved in a recently-published book 'The Outer Circle'.)

Our computer operation was praised recently by an international expert, quoted in Australia's biggest selling magazine 'Women's Weekly'. Here is the compliment:

'Apart from a very few advanced systems, such as the ICL installation at the Victoria State Bank and the World Meteorological Centre in Melbourne, Australia's use of computers is about 5 years behind the UK and even more behind the US — largely because of a shortage of specialists.'

— Mrs Stephanie Shirley, head of F. International Ltd, leading European computer programming consultancy, followed her 1979 fact-finding visit to Australia.

#### **Prahran Postscript**

More about the old days at Prahran if not too late and of interest. I worked at Prahran in 1914. E. N. Cutts was the manager (known as 'Comic Cutts' among the staff). He was a jovial type and a real gentleman.

Others on the staff were F. Hart and W. Cock tellers. Later on C. Fethers, F. O'Leary, Bob Biddle, N. Hamilton (killed in action 1st World War) and Jimmy Sheldon and others.

After the war I was on Relieving Staff and being sent to Western branch found Mr Cutts manager there. He was getting on in years then. There were 3 or 4 tellers boxes there, only one of which was in use and each morning at 11.00 a.m. Mr Cutts used to enter one of the unused boxes and have a snooze for about one hour. They were happy days.

(W. A. Freeman, W.A.)

# 'Now That I Am Growing Old...'

Keep me from becoming talkative, and from the habit of thinking that I must say something on every occasion.

Release me from the craving to straighten out other people's

Keep my mind free from endless detail; give me wings to get to the point.

Give me grace to listen to the recital of others' tribulations. Help me to endure with patience.

Seal my lips against my own aches and pains. They are increasing, and my love of reciting them is becoming pleasanter as the years go by.

Teach me that occasionally it is possible that I may be mistaken. Make me thoughtful, but not moody; helpful, but not bossy. Give me awareness of the limits to my own store of wisdom. It seems a pity not to use it all, but I want a few friends at the end.

# A Reason For Drink

The horse and mule live 30 years
And nothing know of wine or beers.
The goat and sheep they also die
And never sample scotch or rye.
The cow drinks water by the ton
And at 18 is mostly done.
Without the aid of rum or gin
The dog at 15 cashes in.
The cat in milk and water soaks
And then in 12 short years it croaks.
The modest, sober, bone-dry hen
Lays eggs for nogs, then dies at ten.

All animals are strictly dry, They sinless live and swiftly die But beery, ginful rum-soaked men Survive by three score years and ten. And some of us, a mighty few, Keep drinking 'till we're 92.

-'Well Preserved Annuitant'



# Our Oldest Agent Is A Quiet Philanthropist

Arthur Adamson, 84, of Beaconsfield, is the Bank's oldest living agent, and has been successfully running our agency in his hardware story for 37 years, reports Agency Examiner Max Bleach.

Mr Adamson lives a quiet, bachelor existence in a house behind the store, without such amenities as a refrigerator or a television set, but has been a lifelong benefactor of charities.

He is a Life Governor of five of Melbourne's leading public hospitals, and more than 30 beds commemorate his name on plaques.

#### Calling Annuitants

There are now nearly 600 retired officers on STATESMAN'S mailing list.

Please send to 'Grapevine' your news, reminiscences and any other contributions

# **PUZZLE ANSWERS**

- 1. LOPPED: COUNT, MOUNT, AUNT, DAUNT, SHUNT
- 2. RELATIVITY: His sister.



#### **BANK BARGAINS**

HOW TO ORDER: Simply send your list (mentioning preferred colours, tie design, size or packaging where relevant) with a cheque payable to State Bank, to head office Marketing = Department.

It's the Bank's goodwill bargain season again . . . time to order exclusive cut-price gifts for business contacts, friends, relatives — or yourself. Choose from wallets, golfballs, pens, keypurses and sixteen other items.



Other popular items still available at last December's prices (excepting golf-balls which are 50c dearer per pack of three) are:

Notebook Wallet (60 cents), Black or brown leather-look with Bank emblem and gold-finish corners. Size 11 x 7 cms approx. holds six business cards in plastic pockets, and has 28-page notebook insert, also a note compartment

Golf Balls (\$3.50 or \$4.50 per pack of three). Specify Hot Dot (\$4.50) or Cutproof (\$3.50).

Key Purse (60 cents). Brown or black leather-look with gold Bank emblem.

Opener/Sealer (60 cents) Colour and chrome finish with Bank emblem. 12 cms. long. Opens bottles and cans, and has slide-on sealer for opened bottles. Also in presentation case: 80 cents.

Gold-Finish Pen (\$1.00). Ballpoint, longlife, with Bank emblem, in gold presentation box.

T-Shirt (\$3.50) Unisex style. Yellow body with small Bank emblem on chest, black sleeves. Sizes: Girls: 10, 12, 14, 16, 18, 20. Men: SM, M, L, OS.

Note/Card Wallet (75 cents). Soft, black leather-look hip pocket wallet with Bank emblem and gold-finish metal corners. Size  $10 \times 9$  cms. approx. Has ten card pockets and three compartments, one with a clip for notes.

Filing Case (\$3.50). Leatherlook, will fit inside briefcase. Has do-it-vourself compartment labels.

Bank Tie (\$3.50). Silky finish with gold emblem in scattered or allover pattern, on backgrounds of either black, navy or sky blue (specify pattern and colour). Great value.

Cap (60 cents). Yellow cotton cap with stiff peak, Bank emblem, fits all heads.

Beaker Set (50 cents). Four yellow plastic cups with cap. Bank emblem.

Table Lighter (\$2.75). Black cylindrical gas-fired lighter, approx. 10 cms. high, with Bank emblems. Contains replaceable 'Cricket' lighter.

Desk Set (\$6). Smart black matt-finish pen stand with ball-bearing pen slot. Left-hand section opens to reveal compartments for pins, paper clips, etc., and handy 5-year calendar cards. Pen takes standard refill. Presentation box.

#### THREE-IN-ONE PILLOW BAGS FOR FAMILY BEACH TRIPS



This year's super-special is a heavy-duty yellow plastic carrybag which inflates to become a pillow or cushion. Every member of the family will want one. Use these bags to carry towels, tanning lotions, etc. to the beach, then inflate them into pillows or cushions. When leaving the beach, simply deflate them into bags again, for carrying home damp towels, etc. Buy pillow-bags for 70c. each, or at three for \$2.

 OUR 'MODELS': Monica Mattill (Overseas Dept) and David Cloke (Marketing).



 THREE-IN-ONE bag doubles as a pillow and trebles as a cushion...ideal for beach goers.



Bank Cufflinks (\$2 to \$5.75). Chrome Bank emblem on black. \$2 in cellophane pack. \$2.50 in plastic box. Gold-finish emblem in black velvet gift box \$5.75.

**'Stayput' Pen** (50 cents). Black ballpoint with Bank emblem, on flexible extension cord, with stick-on holder for attachment to walls, desks, etc.

Tape Measure (\$2.50). Pocket-size (4cms. square) chrome case with Bank emblem. Retractable 1.8 metre metal rule has corresponding feet and inches markings (to 6 feet).

Bank Pendant (\$1.20 or \$1.50). Gold or silver finish chain with Bank emblem as pendant. \$1.20 in cellophane pack, \$1.50 in gift box. Sun Visor (\$1.00). Sturdy orange plastic headpiece protects forehead and eyes. Fits all heads.

Kite (60 cents). Excellent Christmas-stocking filler. 30 inch long plastic kite kit, easily assembled.